

# Ballot for 2023 COSUGI Board

## Member-At-Large

Heather Groves Hannan



UVA Wise Library

Director of the Library at UVA's College at Wise

### BIOGRAPHY

Known for developing creative and collaborative team approaches to library information services, I have more than 20 years of experience bringing a wide array of audiences together including higher education institutions, local schools and the wider community to offer engaging learning opportunities. I am a recent addition to the UVAWise Library and previously worked for VMI and George Mason University.

Ricardo Mesa



Jefferson Parish Library

IT Network Administrator

### BIOGRAPHY

Ricardo Mesa is currently serving the Jefferson Parish Library as the IT Network Supervisor. He is the Department Head of IT at the Jefferson Parish Library and is responsible for the Network, Server, ILS, and Desktop infrastructure at 16 library locations in Jefferson Parish. He has been working with Jefferson Parish Library for 20 years, and working with Horizon and Symphony for the past 15 years. He has experience with other ILS systems such as Polaris, and Sierra.

He is a Visionary Information Technology leader with over 25 years of hands-on experience and 20+ years of local and federal government experience in Network Management, Administration, and Telecommunications infrastructure. Skilled with a variety of network operating systems, hardware, software, networks, servers, workstations, LANs, WANs, fiber optics, and a variety of peripherals. Former U.S. Army Systems Analyst with specialized direction in Information Systems Administration and Security.

Ricardo is an Adjunct Computer Professor at ITI College and Tulane University. He also teaches Office and technology classes at the Jefferson Parish Library. He is a life-long learner and likes to learn new things. He stays on top of technology by completing coursework in Cybersecurity, Cisco UCS, Data Centers, and IP Telephony. Ricardo is a recent member of Toastmasters International, specifically District 68, a non-profit organization dedicated to helping individuals grow in their communication and leadership skills while improving their self-confidence. He is a member of the Spanish & English Bilingual Club.

Ricardo holds an AS in Computer Programming, a BS in Information Technology, and MPS in Information Technology Cybersecurity. He completed 15 credit hours towards his MLS degree which should be completed in 2024. Some of the certifications that Ricardo possesses are MCP, MCSA, MCSE, CNE, Dell, Citrix, Oracle, A+, and Network+.

Tina Mourad



Sonoma County Library

IT Programmer Analyst

### BIOGRAPHY

Hi, my name is Tina Mourad, IT Programmer Analyst at Sonoma County Library, in Rohnert Park CA. I started my position with SCL less than 2 years ago as the Horizon ILS Administrator. However, I have 20+ years of experience as an SQL expert/ DBA administrator and as the Horizon ILS administrator, I have made significant improvements on the backend of our system. For my library, I have created many PowerShell scripts that run on a schedule executing queries to produce and email reports for Purchase Alerts, Cash Management (which enabled us to finally stop using Web Reporter), Purging inactive eCard users per our policy, a variety of Monthly Collections reports, Lost payment detail report and much more.

I would like to run for the Member-at-Large board position for several reasons:

1) I like the idea that the duties and responsibilities are not necessarily fixed and can vary according to the needs of COSUGI which will undoubtedly give me a broader understanding of how COSUGI operates.

2) I learned about the Developer's Community (aka "SQL Blood bank") at COSUGI2023 and have already contributed towards my first SQL query submission and I look forward to learning how I can contribute further to COSUGI (Customers of SirsiDynix User Groups)

3) It's a great stepping stone to the other Board positions in the future as the position has only a 1-year commitment.

Thank you for voting for me.

Chanel Wheeler



Yavapai Library Network

Systems Librarian

#### BIOGRAPHY

I have been a Systems Librarian for a multi-type library consortium using Symphony for the last 11 years. Most recently I was the Conference Chair for COSUGI 2023.

Karen Wickwire



Johnson County Library

Assistant Collection Development Manager

#### BIOGRAPHY

Thank you for considering my nomination for Member at Large. I have been a user of Sirsi Symphony for my whole library career, which spans over 15 years. Starting out as a clerk to being the Technical Services department head at Mid-Continent Public Library, I have seen not only the front line staff side but much of the backend as well. Now, as the Assistant Collection Development Manger for Johnson County Library, I am starting to learn even more. We are just adding BlueCloud Analytics, which I have been diving into eagerly. Without a dedicated ILS manager, the Materials Handling management team is taking on many of the duties and sharing them. Being on the Board of COSUGI would be a wonderful step in that process.

# Membership and Communications Chair

Kara Roberts



Starkville Public Library

Assistant Director

## BIOGRAPHY

Kara has over 25 years of experience working in public libraries. She has worked in most areas of the library including several years as a Sirsi System Administrator. Kara is currently the Assistant Director and is also responsible for IT of her library system. She administers the library's Sirsi Bluecloud Mobile App. For the past 2 years, Kara has been an Enhancement Moderator for the Bluecloud Mobile forum, selecting which enhancements to send to Sirsi for consideration. Until the past year, she was responsible for all social media updates as well as website maintenance.

Kara grew up in Starkville, Mississippi and has a bachelor's degree in history from Mississippi State University and an MLIS from the University of Southern Mississippi. She is a member of the Mississippi Library Association and SELA.

# Enhancement Coordinator

Ryan Williams



Timberland Regional Library

IT Administrator

## BIOGRAPHY

I've worked in libraries for over thirty years, starting as a library assistant in an academic library as part of a consortium using Dynix before moving to Timberland Regional Library in 1994. I've been part of the migration teams to Horizon and Symphony, training staff on the new systems, and developing solutions. I've worked as a Circulation Supervisor, Library Manager, District Manager, IT Specialist IV, and now IT Administrator with a focus on Symphony, API, development, and data analytics. I received my MLIS degree from San Jose University in 2017, and a MA degree from Seton Hill University in 2002.

# Conference Chair-Elect

Lynde Roberts



Hampden-Sydney College

Technical Services Librarian

## BIOGRAPHY

Lynde Roberts, Technical Services Librarian, Hampden-Sydney College in Farmville, VA. I am also the Systems Administrator for the SALSA (Southside Area Libraries Sharing Access) consortium. I am a member of the 2023 Conference Planning Committee. Education: BS Biology Teaching Brigham Young University 1996, MLIS San Jose State 2011. I have worked in school, public, and academic libraries. I have 2 adult children. I have lived in VA for about 7 years with my husband and dog.



# Chair-Elect

Caleb Sheaffer



Shreve Memorial Library

Area Manager Access Services

## BIOGRAPHY

Caleb Sheaffer is the Area Manager for Access Services at Shreve Memorial Library in Shreveport, Louisiana. In his position, he oversees the Acquisitions, Cataloging, and Loans Department and serves as the library's System Administrator for the ILS. He completed his Master of Library and Information Science at the University of Pittsburgh.