

Session Name	Session Description	Submission Title
<p>A Holistic Interactive Approach to Library Systems Assessment</p>	<p>In 2021 LOUIS Libraries undertook an assessment of its Library Services Platform, the major components being SirsiDynix Symphony and Enterprise. We collected and analyzed statistical usage data, training metrics, surveyed our member libraries' staff, and our own staff. Using this data, we were able to determine the overall satisfaction rates among our users and identify areas of concern. Then we shared the analysis and data with our membership using interactive dashboards to help inform consortia-wide decision making. This presentation will share those results, with an emphasis on the process of collecting and sharing the data with our consortium members.</p>	<p>A Holistic Interactive Approach to Library Systems Assessment</p>
<p>A LOT in Your Library: Managing your</p>		

Library of Things collection from acquisition to discovery

Adding non-traditional lending items into a traditional ILS can be a daunting task due to the specialized nature of the collection. High item costs, varying loan periods and patron use agreements are only the beginning. Adding LOT items into your ILS, packaging the items for checkout, training staff on collection handling and management are the next steps. Finally, getting the public to discover your LOT collection and check out the items provides its own set of challenges. Each part of this process will be presented, from acquisition to discovery, by a Horizon library system using Enterprise for their OPAC.

A LOT in Your Library: Managing your Library of Things collection from acquisition to discovery

Almost a Librarian: What a long-time staff member has learned from and MLIS program

Having worked at the Mississippi State University Library for 27+ years, I embarked on the journey to earn my MLIS degree at the University of Southern Mississippi. Because of my tenure at the MSU library I am aware of how libraries support their patrons. Due to my studies this past year, I learned why we do what we do. Come listen to insights from an almost librarian on what is being taught to future librarians.

Almost a Librarian: What a long-time staff member has learned from and MLIS program

Batch-maker, Batch-maker, Make me a Batch: matching batch functions to library technical services ta

When the numerous requirements and changing demands within the Technical Services unit, staff have had to find new ways to accomplish tasks quickly and efficiently. With each job, the question became, "Is there a faster/better/more efficient way to do this?" Throughout the pandemic, staff have found many new workflows utilizing batch processes within Horizon, saving time and librarian sanity. Each month, ebooks come in and out of the catalog. Previously, to remove these records, a staff member would hand delete them out one at a time. This workflow tied up staff members' time (with up to 20,000 ebooks each month), and it was easy to delete the wrong book. To be more efficient, staff now utilize the batch deletion options in Horizon. When it's time to delete these bibs from the catalog, staff modify the MARC records for those ebooks

Batch-maker, Batch-maker, Make me a Batch: matching batch functions to library technical services tasks

Consortia Sharing/Business Meeting. The session moderators will lead participant discussion of common issues for Symphony and Horizon consortia as well as a brief update of the enhancement requests. The Consortia SIG will also conduct its business meeting and planning for the Fall 2022 meeting.

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ConsortiaSIG Sharing Session

COVID-19 : Learning from one another

COVID-19 showed us how prepared (or not) libraries were in dealing with public health emergencies. This open exchange of everything from best practices to not-doing-that-again will be moderated after a brief overview of what has happened and what may happen in the future.

COVID-19 : Learning from one another

Create book list carousels to display in

Enterprise or on library website using Syndetics Unbound widget

For a needs assessment, solution to display book list carousels on the library website. After comparing with SD custom service of "Book List Carousels for External Web Sites or as Rooms Content in Enterprise", we decided to use Syndetics Unbound book widget instead. This widget provides different style using different data source such as RSS feed, website, or list of ISBN or UPCs for manually curated lists. The carousel can be displayed on Enterprise rooms or footer and regular website.

See the display in footer
https://hcpl2.ent.sirsi.net/client/en_US/webcat/

See the display on Library website
<https://www.hcpl.net/explore>

During the session, we will see how it works, share tips, and discuss the pros and cons. Library must have Syndetics Unbound subscription.

Create book list carousels to display in Enterprise or on library website using Syndetics Unbound widget

Getting into the weeds of patron privacy

Protecting patron privacy is a core value of the library profession. To adequately safeguard the privacy of our users, we sometimes need to take a step back to evaluate our data practices and ensure we are being as careful as possible with Personally Identifiable Information.

The SAILS library network embarked on a privacy audit in the fall of 2021 to identify ways it could improve its privacy practices. During this presentation, we will provide an overview of the process followed to conduct the audit, the major areas of concern that were identified, and changes made to our Symphony, BLUEcloud Analytics, and Enterprise instances to help us better protect the privacy of our patrons.

Getting into the weeds of patron privacy

and Mobile and Calendar Fully Bilingual

Have you dabbled in updating the language files in Enterprise or BlueCloud Mobile and wondered how much work it would take to commit to making Enterprise and BlueCloud Mobile (and your Calendar) fully bilingual?

Join me for a hands-on session where I show you what you have to update in Enterprise and BlueCloud Mobile and your calendar (we chose LibraryMarket) to make them fully bilingual. Learn what the biggest changes and challenges are.

Hands On Sharing to make
Discovery and Mobile and
Calendar Fully Bilingual

The University of Virginia has approximately 4.2 million items in the Ivy Stacks, its off-grounds, high density storage facility. The Ivy Stacks staff use Caia Software & Solution's storage management solution to shelve, retrieve, and circulate Ivy Stacks items. This presentation will discuss many of the ways in which actions in Symphony trigger CaiaSoft updates and vice versa. Most updates are presently done on a daily or twice-daily basis, but UVA Library is working with Caia Software & Solutions to enable more real-time interactions using web services.

Harmonizing Data for Offsite Storage

BlueCloud Analytics Using GIS

BLUEcloud Analytics provides a crucial window into your library's data, but that data doesn't have to stay in a table or a chart. By harnessing the power of geographic information systems (GIS), you can add location to your data to open up a whole new dimension of analysis. This session explores what GIS is and what it can do that other data analysis tools can't, commonly used GIS platforms and their costs and benefits, how to bring data from BLUEcloud Analytics into GIS software, common spatial analysis workflows, and ideas for location-informed data analysis projects. If you don't know where you are, you'll never get where you're going - use GIS to ground your library's data in the real world.

Harnessing Location Data from BlueCloud Analytics Using GIS

Horizon not-so-Lightning Round

While they won't come quite as fast and furious as they have in the past, our aging panel of Horizon Administrators will present a few, semi-short talks on topics of undeniable interest.

Horizon not-so-Lightning Round

Horizon System Administrator Sharing Session

Join your fellow Horizon System Administrator is a rousing discussion.

Horizon System Administrator Sharing Session

LOC Subject Headings and Diversifying

a Collection

Presentation Summary

Over the past academic year the University of Dallas has made efforts to diversify its collection as well create a catalog which respectfully and accurately represents BIPOC, LGBTQ+ communities, and peoples from all World Religions.

LOC Subject Headings and
Diversifying a Collection

Stump the Chumps : Horizon Edition

Bring your questions and try to stump the Horizon chumps. Let the Chumps try to help you out.

Stump the Chumps : Horizon
Edition

Sustainable Programming: Taking Good

**Care of Ourselves, Our Organizations,
and Our Earth**

Community members connect with ideas, one another, and library staff through programs offered by their public library. Whether it's connecting children through storytimes, teens through hands-on activities, or adults through book clubs, library programs provide opportunities for community members to meet and engage with each other. Library programs support communities, but how do they provide sustenance for library professionals, our organizations, and our beautiful planet? In this session, the speakers will present new ideas for sustainable program planning as well as concrete and original examples of eco-friendly activities that support and celebrate sustainable actions and ideas.

Sustainable Programming:
Taking Good Care of Ourselves,
Our Organizations, and Our
Earth

Symphony Lightning round

Various topic on
Symphony...Will fill in more
once I have full abstracts from
the presenters.

Symphony Lightning round

The new normal for managing patron

accounts

The pandemic forced us to rethink how we interact with patrons and manage patron accounts. Like everyone else, we made a lot of changes to our processes. Many of them we intend to keep, and we continued to make changes beyond what was required to make it through the pandemic. Our new normal gives patrons more tools to manage their own accounts.

We replaced our former online registration with a new process that verifies addresses and checks for duplicates before creating an account. New accounts (both resident and reciprocal) have instant access to online resources as well as limited privileges for using the physical collection. They can place a hold and then check the item out at the self-check station; no need to talk to staff unless they want to upgrade to

The new normal for managing patron accounts

"Find and Replace" - converting a list of 020 fields into a list

A library ebook vendor offered to provide ebooks at a deep discount if we already had a hard copy in our collection. A great deal – yes, please! But there was a catch: we had to provide a list of all books we wanted them to check in a very specific format: just a title and a single ISBN on each line. The initial data extract produced a list of 29,000 titles, with over 40,000 ISBNs – plus everything else in the MARC 020 field.

Ugh! Using the free Notepad++ text editor, this mess was turned into a clean list of titles and ISBNs through the magic of regular expressions.

Documentation and instructions will be provided.

Using Regular Expressions to enhance "Find and Replace" - converting a list of 020 fields into a list of ISBNs.

What are you reporting on?

Whether you are a new or seasoned System Admin, you know reporting is a big part of your job. There are annual, monthly, weekly, daily and spur of the moment requests for reports and knowing which reporting tool to use to leverage the results you need is important. Do you have a report you can't live without? Have a request for a report that you can't figure out? Join this sharing session and share what reporting tools you use and how you use them.

What are you reporting on?

In the 20 years since our first
went live with the first libraries
on the state-wide OneCard
library system, libraries have
been confronted with a
multitude of disasters.

The Technology, Systems and
Infrastructure team supporting
libraries have been at the core
of providing advice,
communication and system
administration for when
disaster strikes and each
disaster has provided us with
lessons learned that we have
built upon over time.

SAPLN learned early on that
what used to be a local issue
before OneCard and managed
locally, now may have
implications for all libraries
across the state. A fire within
months of the first libraries
going live was just the start of a
string of disasters that has been
successfully managed by

When Disaster Strikes

For online and on-site members. libraries, getting Enterprise stats is very helpful to see how patrons search, what they are searching for, where they're coming from, how they're coming to us, etc. For many years we've emailed monthly reports to our directors for their library's Enterprise. Then, this automated process in Google stopped working.

In the SD Services Catalog we found the "Importing Google Analytics into BLUEcloud Analytics". This sounded like a perfect solution. What we didn't know is it isn't an automated process. In fact, this is a fairly confusing process. So... rather than take the extra time to learn how to accomplish this, we took the credit loss and jumped into Google Data Studio instead.

Wow, this did everything we were hoping for. And it's

Why I Love Google Data Studio

Speaker Name

Presentation Type

Wagh, Mike and Kelly,
Elizabeth

General Presentation

Lubchansky, Heather and
Webber, Natalie

General Presentation

Winger, Anita

General Presentation

Burel, Melissa and Henderson,
Veronica

Sharing Session

Saunders, Desiree and Skog,
Aaron

General Presentation

Gorsuch, Christopher

Sharing Session

Liu, Ping

General Presentation



Lessner, Laurie and Lussier,
Kathy

General Presentation



Saarinen, Rauno

General Presentation

Witteman, Mark

General Presentation

Goslow, Raymond

General Presentation

Feilmeyer, Phil

Sharing Session

Dunker, Kay

Powell, Kristie and Hathaway,
Debbie

General Presentation

Dunker, Kay

Panel Discussion

Gould, Rhonda and Brommer,
Shawn General Presentation

Wittman, Mark; Murtha, Katie;
Waugh, Mike; Stevens, Marcy Lightning Round

Cameron, Brenda

General Presentation



Robertson, Michelle

General Presentation

Lubchansky, Heather

Sharing Session

Haese, Kathy

General Presentation



Lessner, Laurie

General Presentation