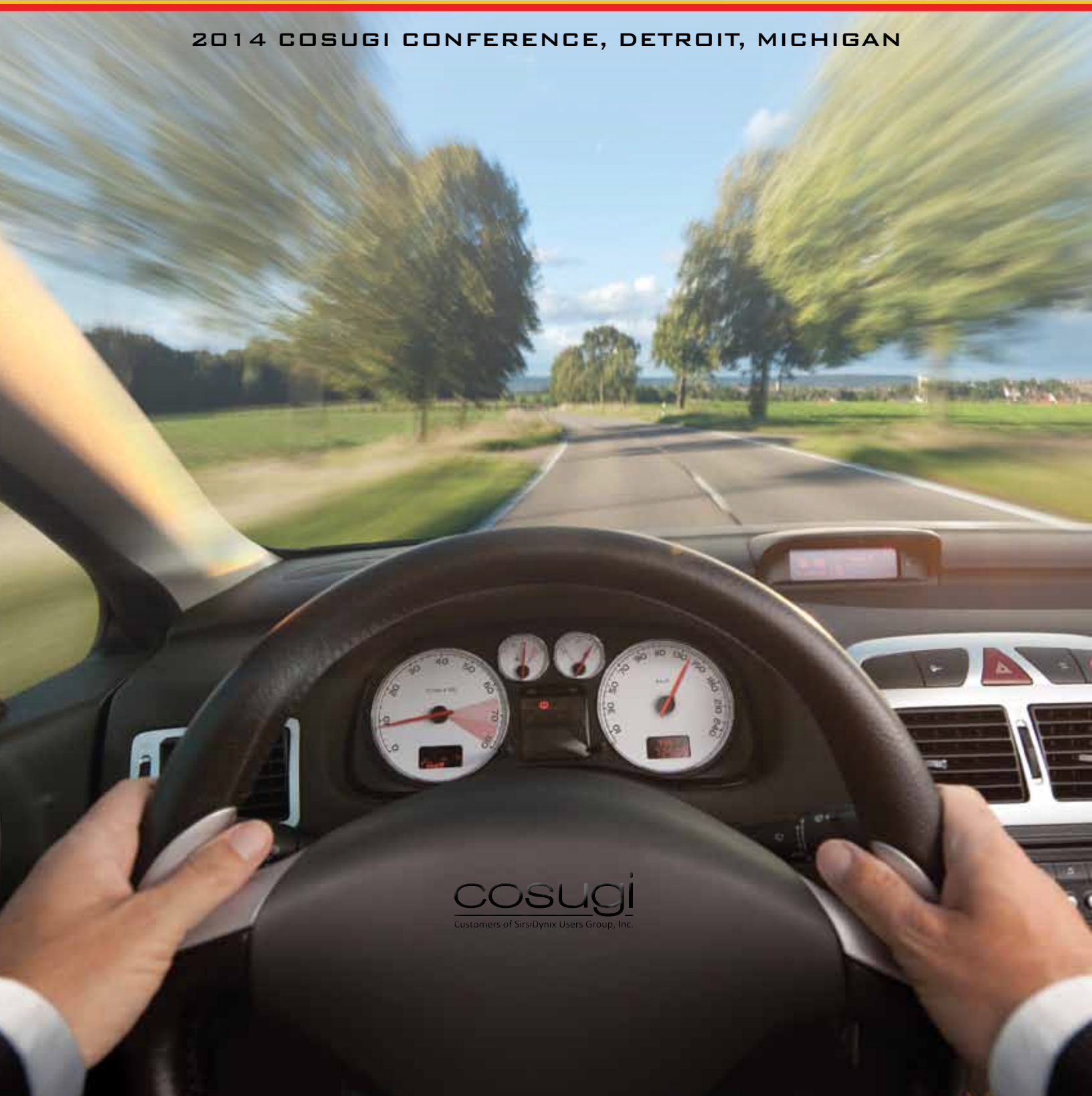
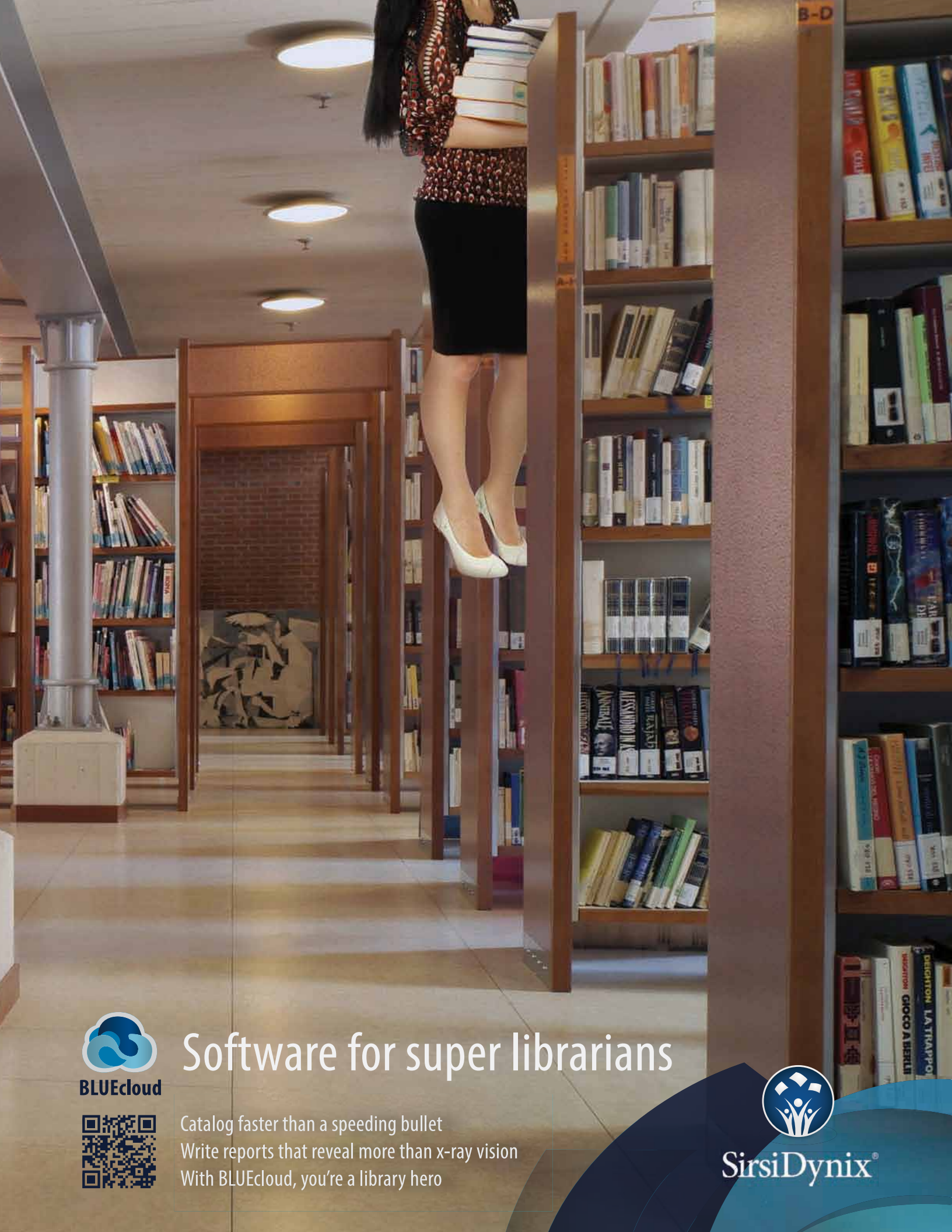




2014 COSUGI CONFERENCE, DETROIT, MICHIGAN



cosugi
Customers of SirsiDynix Users Group, Inc.



BLUEcloud



Software for super librarians

Catalog faster than a speeding bullet
Write reports that reveal more than x-ray vision
With BLUEcloud, you're a library hero



SirsiDynix®



Welcome

Welcome to Detroit. The Motor City, the D, Motown, Hockey Town. The birthplace of Motown, Techno, the ice cream soda, and the U.S. automotive industry. For these next few days, it is the home for the 2014 COSUGI Conference. Our theme this year is “Shifting Into High Gear.” Our hope is that this conference will help you shift into high gear by learning about new products, connecting with peers from other institutions, hearing about new ideas in librarianship, and finding new ways to solve old problems.

This year we revived an old practice. Our Conference Chair, Mark Witteman and Chair-elect, Kelli Staley, set up a Conference Program Committee composed of volunteers. This committee helped determine what kinds of sessions were wanted and actively recruited presenters. As a result we have the largest and most varied pool of sessions in years. Kudos to Mark, Kelli, and the Conference Program Committee.

We would like to thank Pia Jones and the staff of ICM for the excellent job they have done planning this conference. ICM handles all of the contract negotiations, AV equipment, scheduling, food and beverages, and much more. They make putting on a conference look easy.

We also like to thank the SirsiDynix staff for all of their hard work. Every year, SirsiDynix throws an outstanding party as their thank you to the customers and this year is no different. Come enjoy food, music and “cosmic bowling” at The Majestic Theatre on Thursday evening from 6:00 to 9:00 p.m.

SirsiDynix has sprung for shuttles running to and from The Majestic every fifteen minutes, so stay as long as suits you. We especially thank Berit Nelson, Eric Keith, John Gardiner, and Bill Davison for working directly with the COSUGI Board to make this conference a wonderful experience.

Finally, we thank our exhibitors. Their participation keeps attendee costs down and makes our conference complete. Be sure to pay them a visit during one of our no-conflict time slots. Now get out there and have a great time!

Lynn Chandler Bertino
Chair, Customers of SirsiDynix Users Group, Inc.

Scan this QR code with your phone for access to the COSUGI Conference app.





Information

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Event Staff

ICM event staff will be stationed at tables in foyers outside meeting rooms. Look for tables with the teal “Event Staff” banners. Staff will be able to provide any assistance you may need.

Message Board

A message board is located near the registration desk and is available for your use during the conference. You are welcome to leave a message for another attendee on the message board. Other general conference announcements may also be posted.

Book Exchange

In the spirit of recycling and sharing, we are doing a book exchange. You can take a book or leave a book, or both. Look for the table in the Renaissance Foyer.

CREDITS

COSUGI 2014 conference logo and book design by Jane English Design, janeenglishdesign.com

Conference Information

Locations listed are in the Detroit Marriott at the Renaissance Center

Registration Desk	Renaissance Foyer Detroit Marriott
Wednesday, May 14	4:00 pm–7:00 pm
Thursday, May 15	7:00 am–5:30 pm
Friday, May 16	8:00 am–3:00 pm
Exhibits	Renaissance Ballroom
Thursday, May 15	3:45 pm–6:00 pm
Friday, May 16	9:15 am–5:00 pm
Saturday, May 17	7:45 am–1:00 pm
Ask SirsiDynix Room	DaVinci
Thursday, May 15	1:30 pm–4:00 pm
Friday, May 16	8:00 am–4:30 pm
Saturday, May 17	8:00 am–3:15 pm
Internet/Print Area <i>Sponsored by EnvisionWare</i>	Renaissance Ballroom
Thursday, May 15	3:45 pm–6:00 pm
Friday, May 16	9:15 am–5:00 pm
Saturday, May 17	7:45 am–1:00 pm
Conference Welcome and SirsiDynix Opening Session	Ambassador Ballroom
Thursday, May 15	9:00 am–12:15 pm
Opening Reception <i>Sponsored by SirsiDynix</i>	The Majestic 4140 Woodward Ave., Detroit
Thursday, May 15	6:00–9:00 pm
COSUGI Business Meeting	Ambassador 1 & 2
Friday, May 16	4:30 pm–5:30 pm
Closing and SirsiDynix Executive Q&A	Ambassador 1
Saturday, May 17	3:15 pm–4:15 pm



Presenter Directory

Ken Adams kadamsm@mt.gov
▪ Patron Authentication Options: a Panel Discussion

Shawn Andary shawn_andary@yahoo.com
▪ Consortia Sharing Session and SIG Meeting

Angela Arthur aarthura@cabell.lib.wv.us
▪ Library Drive Through Window as a Circulation Service Point

John Attig jxa16@psu.edu
▪ The Changing Character of Name Authority Records: Challenges and Opportunities ▪ RDA Panel Discussion

Jean Banks jean@noacsc.org
▪ School, Public, Academic Libraries: Find Common Ground on the Common Core

Pat Beers beersp@jocolibrary.org
▪ Automating ILLiad ILL Processes for Symphony ▪ Symphony System Administration (UNIX) Sharing Session ▪ Third-Party Discovery Layers: a Panel Discussion

Lori Berg lberg@slpl.org
▪ Enterprise, Portfolio, and eRC Sharing Session ▪ Patron Authentication Options: a Panel Discussion

Lynn Chandler Bertino lynn.bertino@wakegov.com
▪ Beating Technology with Rocks Until it Works ▪ COSUGI in High Gear: Make a Difference ▪ Horizon Tricks You May Not Know ▪ Stump the Chumps: Horizon Q&A

Steven K. Bowers sbowers@wayne.edu
▪ RDA in Gear on Horizon

Lisa Broughman llee@randolphcollege.edu
▪ Stump the Chumps: Horizon Q&A

Jonathan Bugg jon_bugg@byu.edu
▪ RDA Data Conversion and MARC Record Tidy Up

Elizabeth Chase echase@friscotexas.gov
▪ Using API to Improve Process Efficiency and Customer Experience

Erica Clay clay@infohio.org
▪ School, Public, Academic Libraries: Find Common Ground on the Common Core

Teddy Claypool teddy.claypool@cabell.lib.wv.us
▪ Gaming in the Libraries ▪ Library Drive Through Window as a Circulation Service Point

Diann Colose diann.colose@lib.de.us
▪ Everything eBooks: Selection, Policies, Marketing, and Sustainability

Jason D. Cooper cooperjd@montevallo.edu
▪ Making the Grade: Surveys and Strategies in Determining Facebook Reach

Mary Ann Couch adillinger@willard.lib.mi.us
▪ What's up with Uptime? Monitoring the Hardware, Software and Processes of Horizon and Symphony

April Dillinger paula.deutsch@nist.gov
▪ Favorite Authors Club -- From Start to Finish

Kay M. Dunker k.dunker@vlc.lib.mi.us
▪ RDA in Gear on Horizon ▪ RDA Panel Discussion ▪ Ready! Set! RDA! ▪ Stump the Chumps: Horizon Q&A

Ryan Edwards reedward@usc.edu
▪ USC Libraries -- Buy It Now!

Kristy Eklund kristy eklund@wayne.edu
▪ Incorporating TED Talks Into Your Library Collections Using Your Catalog ▪ Stump the Chumps: Horizon Q&A

Jon Enge j.enge@vlc.lib.mi.us
▪ Patron Authentication Options: a Panel Discussion

Michael Engelbrecht mengelbrecht@cmlibrary.org
▪ Administering Horizon: a Discussion Amongst Friends ▪ Stump the Chumps: Horizon Q&A ▪ Third-Party Discovery Layers: a Panel Discussion ▪ What's up with Uptime? Monitoring the Hardware, Software and Processes of Horizon and Symphony

Dave Farley dfarley@vbgov.com
▪ Building a Joint-Use Library for Public and Academic Customers: Using Technology to Enable Two ILSES Working Together

Mia Farley mfarley@vbgov.com
▪ Symphony System Administration (Windows) Sharing Session

Phil Feilmeyer pfeilmeyer@hclib.org
▪ Horizon Tricks You May Not Know ▪ Stump the Chumps: Horizon Q&A

Brian Greene brian.greene@wyo.gov
▪ Patron Authentication Options: a Panel Discussion

Joel Hahn jhahn@nileslibrary.org
▪ Consortia Sharing Session and SIG Meeting ▪ How to Handle the Multitude: Successfully Loading Batches of e-Book Records Without eRC ▪ No More GMD? OMG! WTF! BBL! Updating to RDA Format Coding ▪ Stump the Chumps: Symphony Q&A ▪ Symphony API Sharing Session ▪ Symphony Cataloging Sharing Session

Cheryl Hill chill@selco.info
▪ RDA Panel Discussion

Sarah Hjeltness hjeltnessa@elpasotexas.gov
▪ MobileCirc in Use

Joni Klemencic jklemenc@vbgov.com
▪ Building a Joint-Use Library for Public and Academic Customers: Using Technology to Enable Two ILSES Working Together ▪ Symphony System Administration (Windows) Sharing Session

Erica Laughlin erica.laughlin@railslibraries.info
▪ Fantastic (and Free!) Cataloging Tools

Laurie Lessner llessner@sailsinc.org
▪ Overcoming Issues in Enterprise When Running Multiple Profiles

Kathy Maenle kathymaenle@kclibrary.org
▪ Symphony Circulation Sharing Session

George Marck ac8550@wayne.edu
▪ How to Have an Effective and Inexpensive Regional Users Group Meeting ▪ Sharing Session for Horizon Users

Robert Maxwell robert_maxwell@byu.edu
▪ RDA Panel Discussion

Carol McCollum cmccollum@wakegov.com
▪ Sifting through the Trash: What Horizon's Discard Tables Can Tell You about Your Weeding Practices

Jamen McGranahan jamen.mcgranahan@vanderbilt.edu
▪ Symphony Acquisitions Sharing Session

Teresa Nelson tnelson@scld.org
▪ MobileCirc in Use

Andrew Nisbet anisbet@epi.ca
▪ The Me Card, or How to Implement a Regional Library System on a Budget

Kendal Orrison kendal.orrison@railslibraries.info
▪ Stump the Chumps: Symphony Q&A

Amanda Paffhausen apaffhausen@willard.lib.mi.us
▪ Favorite Authors Club -- From Start to Finish ▪ MobileCirc in Use

Natalie Palermo natalie.palermo@law.lsu.edu
▪ Demystifying the Enhancement Process ▪ Symphony Reports Sharing Session

Benjamin Phinney bphinney@sailsinc.org
▪ Going Paperless to Improve Patron Notification

Steffi Prigoff stephanie.prigoff@lib.de.us
▪ Stump the Chumps: Symphony Q&A

Lee Richards lee_richards@byu.edu
▪ RDA Data Conversion and MARC Record Tidy Up

Michael Robinson mrobinson@uaa.alaska.edu
▪ Let's Get Real: Using Widgets and Web Services in Enterprise

Tim Rowley rowleyti@uvu.edu
▪ Deploying Emerging Technologies and Using Them to Innovate Service in Your Library

Darsi Rueda dlrueda@stanford.edu
▪ AIX to Linux/VMWare Migration: the Stanford Experience

Lynn Schlatter Lynn@shreve-lib.org
▪ BookMyne Sharing Session ▪ Inventory Using Envisionware's Inventory Manager and Workflows: One Library's Experience

Jennifer Schwelik schwelik@infohio.org
▪ School, Public, Academic Libraries: Find Common Ground on the Common Core

Sarah Seestone seestone@stanford.edu
▪ Getting Everyone in the Same Car: Symphony User Groups at Stanford University ▪ Symphony Academic Reserves Sharing

Monique Sendze msendze@dcilibraries.org
▪ Using Data Warehousing Concepts to Build Horizon-Based Business Intelligence/Analytics/Reporting Tools

Jon Singletary jws2@andrew.cmu.edu
▪ Return to Sender: How to Troubleshoot Symphony Notice Reports ▪ Third-Party Discovery Layers: a Panel Discussion

Edward Smith edwards@alc.org
▪ Patron Authentication Options: a Panel Discussion

Karla Smith smith@winnefox.org
▪ Improving WorkFlows Efficiency by Customizing Toolbars

Kevin Smith kevin.smith@wakegov.com
▪ FRBR Record Grouping and Overdrive Integration in VuFind-Plus ▪ Stump the Chumps: Horizon Q&A ▪ Third-Party Discovery Layers: a Panel Discussion

John Solomon jsolomon@dcilibraries.org
▪ Using Data Warehousing Concepts to Build Horizon-Based Business Intelligence/Analytics/Reporting Tools

Judy Soule judy.soule@co.anoka.mn.us
▪ Library On The Go - Implementing a Kiosk Only Library Outlet

Kelli Staley kelli@lansingpl.org
▪ COSUGI in High Gear: Make a Difference ▪ Edge Benchmarks and Toolkit: What We Learned and Moving Forward ▪ Organizing an Unconference + Mini-Unconference ▪ Temporary Collections: Editing Items, Circ Rules, and Stats ▪ Vroom! Accelerating Your Revenue through Marketing Options

Marcy Stevens marcy@lsu.edu
▪ Keep Calm and Breathe During Disaster Recovery

Kelly Swickard kswickard@mica.edu
▪ How to Handle the Multitude: Successfully Loading Batches of e-Book Records Without eRC

Mike Waugh mwaugh2@lsu.edu
▪ Third-Party Discovery Layers: a Panel Discussion

Bob Wetherall Robert.Wetherall@lib.de.us
▪ Everything eBooks: Selection, Policies, Marketing, and Sustainability

Anita Winger awinger@library.msstate.edu
▪ Tips and Tricks for Utilizing SirsiDynix Symphony Reports

Mark Witterman markw@lsu.edu
▪ COSUGI in High Gear: Make a Difference

John Wohlers jwohlers@waubonsee.edu
▪ Stump the Chumps: Symphony Q&A ▪ Using Google Analytics in the Catalog ▪ Web Services Sharing Session: Sparking New Ideas



SirsiDynix Welcome



Welcome to Detroit and COSUGI 2014!

We're excited to give you an exclusive look at our products and projects, and we've worked hard to ensure you get the information you need to

make the best decisions for your library.

This year, our message is simple: *BLUEcloud Lives! The BLUEcloud Suite gives you a new, powerful, state-of-the-art, browser-based Library Services Platform. It doesn't require data migration or operational risk. And best of all, most BLUEcloud products come as part of your regular maintenance payments!* You heard about BLUEcloud last year, but you'll see it in your library this year.

Libraries are already using products such as MobileCirc, eRC, and Analytics, and we're hiring dozens of new people for our development team to make sure you get the rest of your products as soon as possible.

We're also making it easier than ever before to get your hands on premium BLUEcloud products! Our BLUEcloud Rewards program gives you a credit you can spend on new SirsiDynix products and their future maintenance. Your library is already enrolled in this program; all you have to do is contact your account rep to see how much you've earned towards products such as MobileCirc, eResource Central, Analytics, Enterprise, and more.

At this year's presentations, you'll learn how libraries are using these BLUEcloud products to simplify workflows and expand services. You'll also see the great progress we've

made on BLUEcloud Cataloging and BLUEcloud PAC, and get updates on the other key BLUEcloud modules such as Circulation, Acquisitions, Serials and Marketplace. All of these products will deliver state-of-the-art interfaces and fantastic new features designed to meet and exceed the demands of both staff and library users.

We've heard you say you need smarter tools that meet the needs of today's libraries. Smartphones, tablets, ebooks, and eResources have forever changed the way we discover and consume information. These devices transform users' expectations about what services a library should offer. We are committed to building products that win and hold user mindshare, establishing your library as the first stop for both physical and electronic content.

Whether you're on Horizon or Symphony, BLUEcloud will meet you where you are and take you where you need to be. And our commitment to cloud computing and architecture means we can produce more products faster, as well as make administration and maintenance easier than ever before.

On behalf of the SirsiDynix team, I want to thank the COSUGI Board for all the work they put into the user group and this great event. Thank you for being here with us. We appreciate our relationship with COSUGI and with all SirsiDynix libraries. We're excited to work with you to find answers to the questions libraries face today!

Bill Davison
SirsiDynix Chief Executive Officer



YOU'RE INVITED

TO JOIN US!



Thursday
May 15
6-9 PM



SirsiDynix[®] at

The Majestic

dinner, dessert, drinks, music
....and cosmic bowling

Shuttles to the Majestic will leave every 15 minutes from the Marriott Motor Lobby starting at 5:45 pm

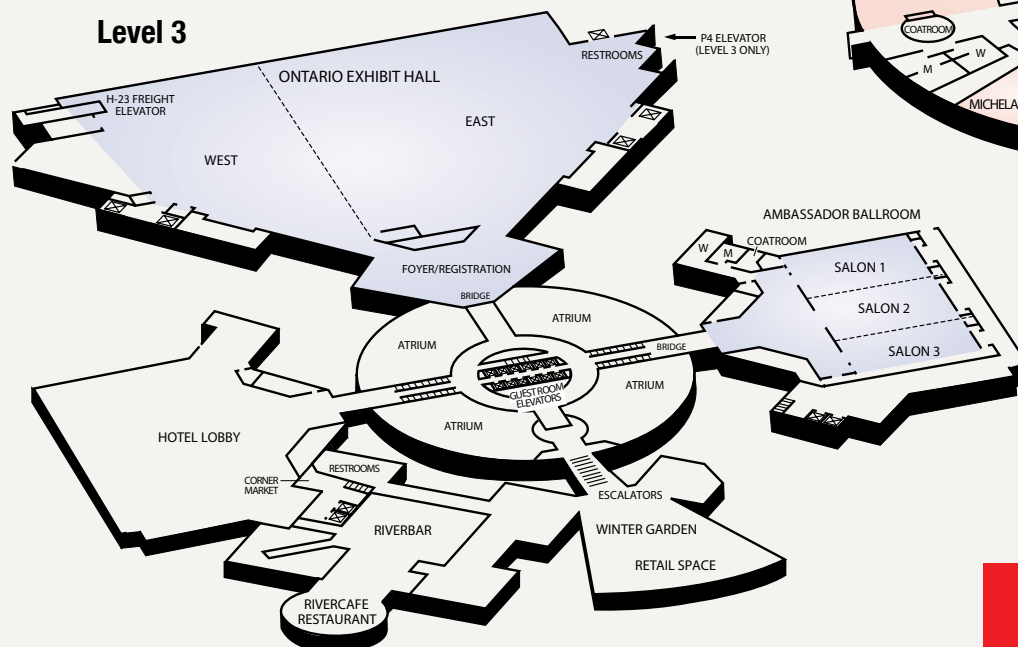
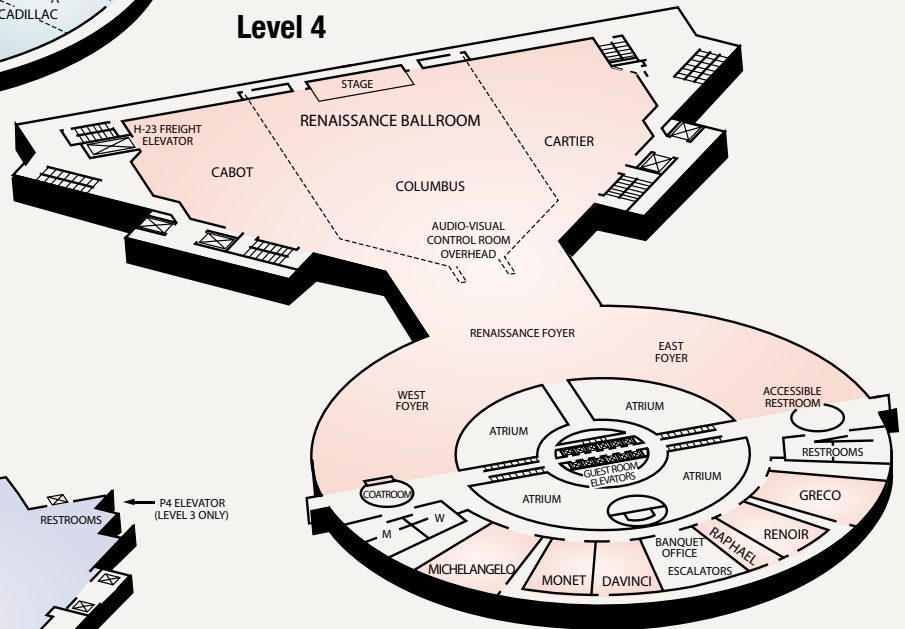
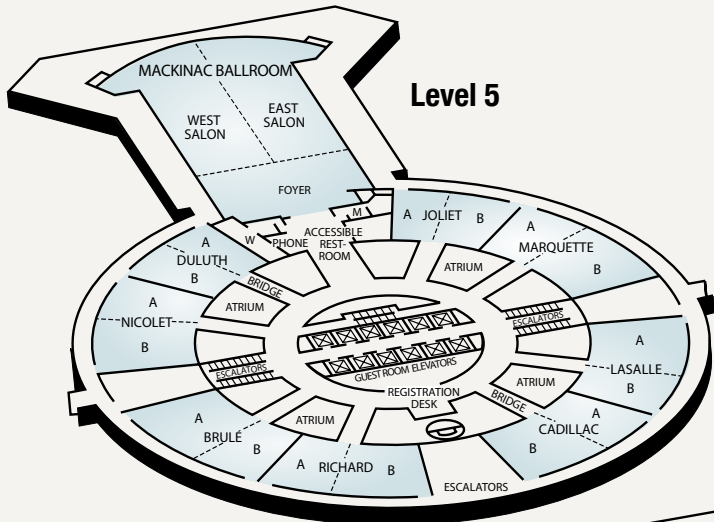
Meeting Rooms

Please thank the following exhibitors for their generosity:



SirsiDynix®

**Opening Session and Reception
Booth 117**



**Email Print Area
Booths 314**

Exhibitors



Booth 219



Booth 209



Booth 113



Booth 310



Booth 212



Booth 318



Booth 210



Booth 109



Booth 208



Booth 207



Booth 314



Booth 105



Booth 308



Booth 110



Booth 217



Booth 103



Booth 306



Booth 215



Booth 111



Booth 204



Booth 117



Booth 108



Booth 112



Booth 211

Thursday, May 15

7:30–8:30 am

9:00–9:30 am

9:30 am–12:15 pm

Registration 7:00 am–5:30 pm

Renaissance Foyer

First Time Attendees' Breakfast

42 Degrees North

Conference Welcome

Ambassador Ballroom

*Opening comments and
welcome by
Lynn Chandler Bertino, Chair,
Customers of SirsiDynix Users
Group, Inc (COSUGI), and Digital
Librarian, Wake County Public
Libraries.
lynn.bertino@wakegov.com*

Opening Session: BLUEcloud LIVES!

Ambassador Ballroom

Welcome to Detroit! We invite you to come and participate as Bill Davison, the SirsiDynix team, and a supporting cast of wonderful SirsiDynix libraries SHOW you the BLUEcloud products in action! Last year we described the great advantages that will flow to all of our customers by way of the BLUEcloud product suite. This year we've asked our customers to do the talking. Join us and learn how BLUEcloud products are being used by libraries to solve real-life challenges, improve staff efficiencies and enrich the lives of the users they serve. We want you to know that BLUEcloud is REAL!

Presenters:

*Bill Davison, Chief Executive Officer, SirsiDynix
bill.davison@sirsidyndix.com*

*Eric Keith, VP of Marketing and Business Development, SirsiDynix
eric.keith@sirsidyndix.com*

*Berit Nelson, VP of Library Relations, SirsiDynix
berit.nelson@sirsidyndix.com*

*Sheridan Richey, VP of Product Development, SirsiDynix
sheridan.richey@sirsidyndix.com*

*David King, VP of Product Management, SirsiDynix
david.king@sirsidyndix.com*

Morning Break 10:30–10:50 am

Ambassador Foyer

Registration

Breakfast

Welcome

Opening Session
Break



Schedule

12:15–1:15 pm

1:30–2:30 pm

2:45–3:45 pm

6:00–9:00 pm

Lunch
12:15–1:15 pm
Renaissance Ballroom

Visit the Exhibits!
3:45–6:00 pm
Renaissance Ballroom

Ask
SirsiDynix
1:30–4:00 pm
DaVinci

Afternoon Break
2:30–2:45 am
Renaissance Foyer

Internet/Print Area
3:45–6:00 pm
Renaissance Ballroom
Sponsored by
EnvisionWare

Lunch
Exhibits - Break

<i>Ambassador 1</i>	Everything eBooks: Selection, Policies, Marketing, and Sustainability <i>Audience: General</i> Bob Wetheral, eBook Coordinator; Diann Colose, System Administrator, Delaware Library Catalog Consortium	RDA Panel Discussion <i>Audience: General</i> Kay M. Dunker, Systems Librarian, Valley Library Consortium; John Attig, Authority Control Librarian, Penn State University; Cheryl Hill, Technical Services Librarian, Southeastern Library Cooperative (SELCO); Robert L. Maxwell, Ancient Languages and Special Collections Cataloger, Brigham Young University; Ranny Lacanienta, Director of Product Management, SirsiDynix
<i>Ambassador 2</i>	No More GMD? OMG! WTF! BBQ! Updating to RDA format coding <i>Audience: Symphony</i> Joel Hahn, Database Manager, Cooperative Computer Services	Tips and Tricks for Utilizing SirsiDynix Symphony Reports <i>Audience: Symphony</i> Anita Winger, Computer Systems Assistant, Mississippi State University
<i>Ambassador 3</i>	Deploying Emerging Technologies and Using Them to Innovate Service in Your Library <i>Audience: General</i> Tim Rowley, Assistant Library Director, Utah Valley University	Horizon Basic System Administration <i>Audience: Horizon</i> Keith Oviatt, Senior Systems Analyst; Mary Schmidt, Senior Support Analyst, SirsiDynix
<i>Brule</i>	Using API to Improve Process Efficiency and Customer Experience <i>Audience: Symphony</i> Elizabeth Chase, Sr. Librarian, Frisco Public Library	Getting Everyone in the Same Car: Symphony User Groups at Stanford University <i>Audience: Symphony</i> Sarah Seestone, Assistant Head, Access Services Stanford University
<i>Cadillac</i>	Going Paperless to Improve Patron Notification <i>Audience: Symphony</i> Benjamin Phinney, Member Services Librarian, SAILS, Inc	Organizing an Unconference + Mini-Unconference <i>Audience: General</i> Kelli Staley, Head of Circulation, Collection and Computer Services, Lansing Public Library
<i>LaSalle</i>	FRBR Record Grouping and Overdrive Integration in VuFind-Plus <i>Audience: General</i> Kevin Smith, Senior Library Manager for Technology, Wake County Public Libraries	eRC: Leading the Pack in eResource Management <i>Audience: General</i> <i>Repeated: Saturday, 8:15-9:15 am</i> Dain Berrett, Product Manager, SirsiDynix
<i>Ontario East</i>	Gaming in the Libraries <i>Audience: General</i> Teddy Claypool, Automation and Systems Administrator, Games Master, Lord of the Thundercats, Western Counties Regional Libraries - Cabell County Public Library	Symphony Basic System Administration <i>Audience: Symphony</i> Jeff Byrd, Senior Technical Advisor; Aaron Oldroyd, Support Engineer, SirsiDynix
<i>Richard</i>	Securing Your Organization - Top Tips <i>Audience: General</i> Benjamin Card, Information Security Officer, SirsiDynix	Demystifying the Enhancement Process <i>Audience: General</i> Natalie Palermo, Assistant Director for Technical Services, LSU Law Library / LOUIS

Opening Party
6:00 pm
The Majestic
4140 Woodward
Ave. in Midtown
Detroit. Shuttles
to and from the
Detroit Marriott and
Majestic Theatre
every 15 minutes.
Sponsored by
SirsiDynix
Your badge is your
ticket in.

Opening Party

Thursday, May 15

9:00–9:30 am

COSUGI Conference Welcome

Thursday, 9:00–9:30 am..... Ambassador Ballroom

Presenter: Lynn Chandler Bertino, Chair, Customers of SirsiDynix Users Group, Inc.

9:30 am–12:15 pm

OPENING SESSION: BLUEcloud LIVES!

Thursday, 9:30 am–12:15 pm..... Ambassador Ballroom

Welcome to Detroit! We invite you to come and participate as Bill Davison, the SirsiDynix team, and a supporting cast of wonderful SirsiDynix libraries SHOW you the BLUEcloud products in action! Last year we described the great advantages that will flow to all of our customers by way of the BLUEcloud product suite. This year we've asked our customers to do the talking. Join us and learn how BLUEcloud products are being used by libraries to solve real-life challenges, improve staff efficiencies and enrich the lives of the users they serve. We want you to know that BLUEcloud is REAL!

Presenters: Bill Davison, Chief Executive Officer; Eric Keith, VP of Marketing and Business Development; Berit Nelson, VP of Library Relations; Sheridan Richey, VP of Product Development; David King, VP of Product Management, SirsiDynix

1:30–2:30 pm

Deploying Emerging Technologies and Using Them to Innovate Service in Your Library

UVU Library Emerging Technology Committee (ETC) meets to consider new and innovative technologies. This session will review the formation and operation of the committee. Some of the successful projects: B&N Nook e-readers for checkout with "browsing" books pre-loaded, use of an iPad by a librarian who roves the shelving areas to give assistance to students during the first days of the semester, use of QR codes applied to book "dummies" on the shelves to link patrons to relevant online resources, also using QR codes to link patrons to instructional information on services located throughout the library.

Thursday, 1:30–2:30 pmAmbassador 3

Audience: General

Presenter: Tim Rowley, Assistant Library Director, Utah Valley University

Everything eBooks: Selection, Policies, Marketing, and Sustainability

Learn how to develop a successful eBook program including collection development, policy decisions, marketing tips, and sustainability plans.

Audience: General

Thursday, 1:30–2:30 pmAmbassador 1

Presenters: Bob Wetherall, eBook Coordinator; Diann Colose, System Administrator, Delaware Library Catalog Consortium

FRBR Record Grouping and Overdrive Integration in VuFind-Plus

VuFind-Plus has several features that are not included in the standard VuFind Open Source discovery layer. See how the Wake County Public Libraries system is working with the Marmot Library Consortium to incorporate Overdrive API integration, including checkout, and FRBR record grouping into the discovery layer.

Audience: General

Thursday, 1:30–2:30 pm LaSalle

Presenter: Kevin Smith, Senior Library Manager for Technology, Wake County Public Libraries

Gaming in the Libraries

A demonstration of how gaming programs can increase patronage by the 8 to 18 year old range, increase reading and library usage, establish a new group of "regulars" and even teach the Dewey Decimal System. The presentation will include discussions on board game, console games (Xbox and Wii), Minecraft Library servers, and even Massively Multiplayer Online games such as World of Warcraft. Learn about the use of gaming in Public Libraries, School Systems and even higher education to promote usership and learning.

Audience: General

Thursday, 1:30–2:30 pm Ontario East

Presenter: Teddy Claypool, Automation and Systems Administrator, Games Master, Lord of the Thundercats, Western Counties Regional Libraries - Cabell County Public Library

Going Paperless to Improve Patron Notification

Through the course of a year-long project, the SAILS library network was able to completely automate their notification system using three contact methods: SVA, SMS, and email. Not only were notifications automated, but network-wide SAILS saw improvements in the amount of overdues being generated, time and money being spent, and patrons were given more options as a result of this project. This session is a discussion of the project, automated notifications, and the benefits the SAILS Network saw due to its success.

Audience: Symphony

Thursday, 1:30–2:30 pm Cadillac

Presenter: Benjamin Phinney, Member Services Librarian, SAILS, Inc

No More GMD? OMG! WTF! BBQ! Updating to RDA format coding

With RDA, the piece of the MARC record most commonly used for relaying format information to library patrons and staff—the GMD—is no more. Now how can we quickly identify record formats in WorkFlows, e-Library, and Enterprise? Is it possible to retro-convert our existing AACR2 (and AACR1) records to match our new RDA records so that we might once again have only one scheme for identifying formats?

Audience: Symphony

Thursday, 1:30–2:30 pmAmbassador 2

Presenter: Joel Hahn, Database Manager, Cooperative Computer Services

Securing Your Organization - Top Tips

You hear about it every day in the news: yet another organization is being raked over the coals because confidential data ended up in the wrong hands. You're right to be concerned, but you have limited time and budget to address security and privacy. How will you protect your data? Let us help you navigate the morass of information, pinpoint what applies to you, and add focus to your strategy in 2014!

Audience: General

Thursday, 1:30–2:30 pmRichard

Presenter: Benjamin Card, Information Security Officer, SirsiDynix



Programs

Using API to Improve Process Efficiency and Customer Experience

An overview of some of the ways Frisco Public Library is using API to improve process efficiencies for staff (streamline weeding processes), improve our members' experience (create a customized widget for the search results page), and sometimes both at once (track cleaned discs).

Audience: Symphony

Thursday, 1:30–2:30 pmBrule

Presenter: Elizabeth Chase, Sr. Librarian, Frisco Public Library

2:45–3:45 pm

Demystifying the Enhancement Process

COSUGI's Enhancements Coordinator explains the process that results in customer-suggested enhancements to SirsiDynix software, how the enhancement forums work, and how you can get involved in the process.

Audience: General

Thursday, 2:45–3:45 pmRichard

Presenter: Natalie Palermo, Assistant Director for Technical Services, LSU Law Library / LOUIS

eRC: Leading the Pack in eResource Management

Join us for an in-depth look at eRC features and functionality and learn how far eResource Central has come since it was released in June of 2013! We will discuss eRC's product vision, including the roadmap for 2014 and beyond, and explain how eRC works behind the scenes with vendor partners to make staff and patrons' lives easier.

Audience: General

Thursday, 2:45–3:45 pm LaSalle

Repeated: Saturday, 8:15–9:15 am

Presenter: Dain Berrett, Product Manager, SirsiDynix

Getting Everyone in the Same Car: Symphony User Groups at Stanford University

Stanford University Libraries implemented Symphony User Groups in October 2013 to link the user records of research proxies to their Faculty sponsor. This presentation will cover the simple set up of User Groups in Symphony, the more complex business decisions we had to make and the effect those decision had on Symphony policies (i.e. Who is the default notice master? What can a proxy see online? If one person is Blocked should everyone be Blocked?) and the work we did to configure My Account and our online catalog to enhance the service. We'll end with a quick discussion of what we gained from the implementation and what problems we're still experiencing.

Audience: Symphony

Thursday, 2:45–3:45 pmBrule

Presenter: Sarah Seestone, Assistant Head, Access Services, Stanford University

Horizon Basic System Administration

Join us for a discussion on the nuts and bolts of Horizon system administration. We'll cover the most critical "must do" items and discuss resources you can use if you need additional details.

Audience: Horizon

Thursday, 2:45–3:45 pmAmbassador 3

Presenters: Keith Oviatt, Senior Systems Analyst; Mary Schmidt, Senior Support Analyst, SirsiDynix

Organizing an Unconference + Mini-Unconference

This session will have 2 parts: a brief (traditional) presentation to explain the concept followed by a mini-unconference experience! Have you had enough of politely listening to presenters talk all day? This is a participatory session, success depends upon YOUR involvement!

Audience: General

Thursday, 2:45–3:45 pm Cadillac

Presenter: Kelli Staley, Head of Circulation, Collection and Computer Services, Lansing Public Library

RDA Panel Discussion

Ask the experts about RDA (Resource Description and Access) including record updates, record sources, record display, staff training and more.

Audience: General

Thursday, 2:45–3:45 pmAmbassador 1

Presenters: Kay M. Dunker, Systems Librarian, Valley Library Consortium; John Attig, Authority Control Librarian, Penn State University; Cheryl Hill, Technical Services Librarian, Southeastern Library Cooperative (SELCO); Robert L. Maxwell, Ancient Languages and Special Collections Cataloger, Brigham Young University; Ranny Lacanienta, Director of Product Management, SirsiDynix

Symphony Basic System Administration

Join us for a discussion on the nuts and bolts of Symphony system administration. We'll cover the most critical "must do" items and discuss resources you can use if you need additional details.

Audience: Symphony

Thursday, 2:45–3:45 pm Ontario East

Presenters: Jeff Byrd, Senior Technical Advisor; Aaron Oldroyd, Support Engineer, SirsiDynix

Tips and Tricks for Utilizing SirsiDynix Symphony Reports

Join us for some practical tips for running and formatting reports using the pipe delimited and XML features. We will also go through some basics for those not familiar with running reports.

Audience: Symphony

Thursday, 2:45–3:45 pmAmbassador 2

Presenter: Anita Winger, Computer Systems Assistant, Mississippi State University

Friday, May 16

8:15–9:15 am

9:30–10:30 am

11:15 am–12:15 pm

Registration
8:00 am–3:00 pm
Renaissance Foyer

Ask SirsiDynix
8:00 am–4:30 pm
DaVinci

Internet/Print Area
9:15 am–5:00 pm

Renaissance Ballroom
Sponsored by
EnvisionWare

Visit the Exhibits!
9:15 am–5:00 pm
No Conflict Time
10:30–11:15 am
Renaissance Ballroom

Morning Break
10:30–11:00 am
Exhibit Hall
Renaissance Ballroom

Ask SirsiDynix
Exhibits • Break

<i>Ambassador 1</i>	Introducing BLUEcloud Campus <i>Audience: General</i> <i>Repeated: Saturday, 9:30-10:15 am</i> Rick Branham, VP Global Accounts and Alliances; Carla Clark, Product Manager, SirsiDynix	Patron Authentication Options: a Panel Discussion <i>Audience: General</i> Brian Greene; Jon Enge; Edward Smith; Ken Adams; Lori Berg*	Fantastic (and Free!) Cataloging Tools <i>Audience: General</i> Erica Laughlin, Cataloging and Database Administrator, Resource Sharing Alliance NFP
<i>Ambassador 2</i>	Incorporating TED Talks Into Your Library Collections Using Your Catalog <i>Audience: General</i> Kristy Eklund, Library Assistant III, Detroit Area Library Network (DALNET)	RDA Data Conversion and MARC Record Tidy Up <i>Audience: General</i> Lee Richards, Senior Data Analyst, Jonathan Bugg, Systems Automation Programmer, Brigham Young University	Keep Calm and Breathe During Disaster Recovery <i>Audience: Symphony</i> Marcy Stevens, Library Consortium Analyst, LOUIS: The Louisiana Library Network
<i>Ambassador 3</i>	How to Handle the Multitude: Successfully Loading Batches of e-Book Records Without eRC <i>Audience: Symphony</i> Kelly Swickard, Catalog Librarian, Decker Library, Maryland Institute College of Art; Joel Hahn, Database Manager, Cooperative Computer Services	What's in a (Web) Service <i>Audience: General</i> Brent Thompson, Product Manager, SirsiDynix	Making the Grade: Surveys and Strategies in Determining Facebook Reach <i>Audience: General</i> Jason D. Cooper, Systems and Emerging Technologies Librarian, University of Montevallo, Carmichael Library
<i>Brule</i>	Extend Your System with Application Programming Interfaces (APIs) and Web Services <i>Audience: Symphony</i> Margaret Pelfrey, Manager of Consulting and Training Services; Ranny Lacanienta, Director of Product Management, SirsiDynix	Best Practices: Backups and Restores <i>Audience: General</i> Todd Roelens, Senior Technical Advisor II, SirsiDynix	Let's Get Real: Using Widgets and Web Services in Enterprise <i>Audience: General</i> Michael Robinson, Head of Systems, University of Alaska Anchorage
<i>Cadillac</i>	BLUEcloud is on the Horizon! <i>Audience: Horizon</i> Brent Thompson, Product Manager, SirsiDynix	Using Data Warehousing Concepts to Build Horizon-Based Business Intelligence/Analytics/Reporting Tools <i>Audience: Horizon</i> Monique Sendze, Information Technology Director; Jon Solomon, ILS Administrator; Douglas County Libraries	Building a Joint-Use Library for Public and Academic Customers: Using Technology to Enable Two ILSes Working Together <i>Audience: General</i> Joni Klemencic, ILS Administrator; Dave Farley, Technical Operations Specialist, Virginia Beach Public Library
<i>LaSalle</i>	Favorite Authors Club – From Start to Finish <i>Audience: Symphony</i> Amanda Paffhausen, Systems Administrator; April Dillinger, Acquisitions Department Head, Willard Library	Automating ILLiad ILL Processes for Symphony <i>Audience: Symphony</i> Pat Beers, System Administrator / ILS Coordinator, Johnson County Library	Horizon Tricks You May Not Know <i>Audience: Horizon</i> Lynn Chandler Bertino, Digital Librarian, Wake County Public Libraries; Phil Feilmeyer, ILS Manager, Hennepin County Library
<i>Ontario East</i>	Upgrades, Platform Migrations SirsiDynix Cloud Services and More! <i>Audience: General</i> Berit Nelson, VP Library Relations, SirsiDynix	BLUEcloud Discovery Interfaces: the Way Forward <i>Audience: General</i> Michael Staten, Product Manager; Carla Clark, Product Manager; Katy Willcock, Product Specialist, SirsiDynix	It's Universal: BLUEcloud Universal Admin <i>Audience: General</i> Melissa Kulmer, Product Manager; Jackie Ramos, Product Manager; Hyrum Denney, User Interface and Graphic Designer, SirsiDynix
<i>Richard</i>	To Infinity and Symphony 3.5 <i>Audience: Symphony</i> Melissa Kulmer, Product Manager, SirsiDynix	BLUEcloud Analytics: Synchronize it, Analyze it, Visualize it! <i>Audience: General</i> <i>Repeated: Saturday 2:00-3:00 pm</i> Nathan Guinn, Director of Product Management, SirsiDynix	Community Funded Services for the Library <i>Audience: General</i> Eric Keith, VP of Marketing and Business Development; Justin Swain, End User Services Consultant, SirsiDynix



Schedule

12:15–1:15 pm

1:45–2:45 pm

3:15–4:15 pm

4:30–5:30 pm

Lunch

12:15–1:15 pm

Renaissance Ballroom

Cloud Computing Creates Opportunities for Libraries

12:35–1:15 pm

Renaissance Ballroom

Marshall Breeding
Independent consultant,
speaker, and author

Visit the Exhibits!

Exhibit Hall

Renaissance Ballroom

Afternoon Break 2:45–3:15 pm

Exhibit Hall

Renaissance Ballroom

Lunch
Exhibits • Break

Ambassador 1

Stump the Chumps: Symphony Q&A

Audience: Symphony

Joel Hahn, Database Manager, CCS Consortium;
Steffi Prigoff, Consulting System Administrator,
Delaware Library Catalog Consortium; Kendal
Orrison, Director, Resource Sharing Alliance NFP;
John Wohlers, Library Technology Coordinator,
Waubensee Community College

Ambassador 2

Edge Benchmarks and Toolkit: What We Learned and Moving Forward

Audience: General

Kelli Staley, Head of Circulation, Collection and
Computer Services, Lansing Public Library

Ambassador 3

The Changing Character of Name Authority Records: Challenges and Opportunities

Audience: General

John Attig, Authority Control Librarian, Penn State
University

Brule

BLUEcloud Marketplace: the No Dead-end Zone

Audience: General

Mike Hilmo, Product Manager; Tracy Moyers, Director
of Product Implementation, SirsiDynix

Cadillac

What's New in the New SDSC?

Audience: General

Reed Farnsworth, Knowledge Base Analyst,
SirsiDynix

LaSalle

Stump the Chumps: Horizon Q&A

Audience: Horizon

Michael Engelbrecht; Lisa Broughman; Kristy Eklund;
Phil Feilmeyer; Lynn Chandler Bertino; Kevin Smith;
Kay M. Dunker*

Ontario East

Library Drive-Through Window as a Circulation Service Point

Audience: Symphony

Angela Arthur, Circulation Services Associate III;
Teddy Claypool, Automation Manager, Cabell County
Public Library

Richard

Discover the Latest on Enterprise and Portfolio

Audience: General

Jackie Ramos, Product Manager, SirsiDynix

Third-Party Discovery Layers: a Panel Discussion

Audience: General

Mike Waugh, Systems Librarian, Louisiana State
University Libraries; Jon Singletary, Library Systems
Specialist, Carnegie Mellon University Libraries;
Michael Engelbrecht, Library Automation Systems
Analyst, Charlotte Mecklenburg Library; Kevin Smith,
Senior Library Manager for Technology, Wake County
Public Libraries; Pat Beers, System Administrator /
ILS Coordinator, Johnson County Library

BLUEcloud Cataloging: You Copy?

Audience: General

Melissa Kulmer, Product Manager, SirsiDynix

Vroom! Accelerating Your Revenue through Marketing Options

Audience: General

Kelli Staley, Head of Circulation, Collection and
Computer Services, Lansing Public Library

Web Services Sharing Session: Sparking New Ideas

Audience: General

John Wohlers, Library Technology Coordinator,
Waubensee Community College

Inventory Using Envisionware's Inventory Manager and Workflows: One Library's Experience

Audience: Symphony

Lynn Schlatter, Instructional Coordinator, Shreve
Memorial Library

RDA in Gear on Horizon

Audience: Horizon

Kay M. Dunker, Systems Librarian, Valley Library
Consortium; Steven K. Bowers, Executive Director,
Detroit Area Library Network (DALNET)

Library On The Go - Implementing a Kiosk Only Library Outlet

Audience: Symphony

Judy Soule, Business Application System Specialist,
Anoka County Library

Symphony Acquisitions Sharing Session

Audience: Symphony

Jamen McGranahan, Systems Services Librarian,
Vanderbilt University

COSUGI Business Meeting and Raffle 4:30–5:30 pm

Ambassador Ballroom
1 & 2

The business meeting will include Board reports, discussion of the election for the 2014-15 COSUGI Board, raffle, an account of the SirsiDynix proposal and resulting meeting of COSUGI Board members with SirsiDynix at company headquarters in Lehi, Utah, and open discussion of new business.

Presenter:

Lynn Chandler Bertino
Chair, Customers of
SirsiDynix Users Group,
Inc.

Business Meeting

*Presenter titles/institutions listed in full program description on following pages.

Friday, May 16

8:15–9:15 am

BLUEcloud is on the Horizon!

This session will discuss recent and coming Horizon updates along with exciting infrastructure updates that will allow Horizon libraries to take advantage of MobileCirc, BLUEcloud, and new ways to extend your system locally with Web Services.

Audience: Horizon

Friday, 8:15–9:15 am Cadillac

Presenter: Brent Thompson, Product Manager, SirsiDynix

Extend Your System with Application Programming Interfaces (APIs) and Web Services

APIs and Web Services offer you the flexibility to extend your system to better meet local staff and end user needs. Join us to learn of possible projects you can utilize and see examples of some creative AACR2 to RDA solutions. Results from 2014 Day of Coding will be included.

Audience: Symphony

Friday, 8:15–9:15 amBrule

Presenters: Margaret Pelfrey, Manager of Consulting and Training Services; Ranny Lacanienta, Director of Product Management, SirsiDynix

Favorite Authors Club – From Start to Finish

Learn how to start, or improve, a Favorite Authors Club for your patrons. Session includes step by step instructions on author selection, processing orders through acquisitions, placing holds (with a Work-Flows report!), and delivering product to patrons on the day of release!

Audience: Symphony

Friday, 8:15–9:15 am LaSalle

Presenters: Amanda Paffhausen, Systems Administrator; April Dillinger, Acquisitions Department Head, Willard Library

How to Handle the Multitude: Successfully Loading Batches of e-Book Records Without eRC

Catalogers are now getting dozens, hundreds, or even thousands records for e-resources from vendors or subscription services. SirsiDynix's new eRC product addresses this flood, but isn't a feasible solution for every library. In this session, we will discuss a few ways to use some free tools like MARCEdit, Symphony reports, and the like to quickly clean up and load batches of records for e-books, e-audiobooks, etc., so that patrons can easily discover and access these e-resources via the same public catalog they already use to discover the library's physical resources.

Audience: Symphony

Friday, 8:15–9:15 amAmbassador 3

Presenters: Kelly Swickard, Catalog Librarian Decker Library, Maryland Institute College of Art; Joel Hahn, Database Manager, Cooperative Computer Services

Incorporating TED Talks Into Your Library Collections Using Your Catalog

Whether you are creating MARC records for your physical inventory or electronic resources, your catalog can be used to maintain access to your collections. This presentation will explore using your library system to inventory and maintain access to a cataloged digital collection, in particular the open access TED.com TED Talks videos. MARC record creation and maintenance, as well as public interface configuration will be considered. Sharing of records for open access digital collections will also be explored

Audience: General

Friday, 8:15–9:15 amAmbassador 2

Presenter: Kristy Eklund, Library Assistant III, Detroit Area Library Network (DALNET)

Introducing BLUEcloud Campus

Do you have a silo problem on your campus? Resources, staff and departments can't quite seem to get it together to offer students and faculty seamless access to critical research data? BLUEcloud Campus is the solution. SirsiDynix's BLUEcloud Campus and strategic partnerships will help you manage everything from authentication to electronic reserves, electronic resource management, link resolution and discovery to the seemingly simple checkout. Now you can take advantage of fully developed traditional capabilities along with exciting new ways to handle your extensive electronic holdings, collaboration with other institutions and third parties, and all of your digital resources. From open data to SOA, BLUEcloud Campus lets you take two steps forward without sacrificing a step along the way.

Audience: General

Friday, 8:15–9:15 amAmbassador 1
Repeated: Saturday, 9:30–10:15 am

Presenters: Rick Branham, VP Global Accounts and Alliances; Carla Clark, Product Manager, SirsiDynix

To Infinity and Symphony 3.5

The latest Symphony service packs and upcoming releases feature great new time saving updates, incorporate your feedback from Enhancement Forums and Strategic Partner Programs, support new fund raising options via BLUEcloud commerce and set you up for BLUEcloud use. We will cover recent and upcoming features and the benefits of staying current.

Audience: Symphony

Friday, 8:15–9:15 amRichard

Presenter: Melissa Kulmer, Product Manager, SirsiDynix

Upgrades, Platform Migrations SirsiDynix Cloud Services and More!

We've got you covered whether you are planning a small version upgrade or need to move to new hardware or SirsiDynix Cloud Services. Join us to discuss practical planning and implementation details.

Audience: General

Friday, 8:15–9:15 am Ontario East

Presenters: Berit Nelson, VP Library Relations, SirsiDynix



Programs

9:30–10:30 am

Automating ILLiad ILL Processes for Symphony

ILLiad is a product used for processing OCLC interlibrary requests. The problem is that this software does not normally talk to Symphony. Johnson County Library has developed scripts / processes that automate the creation of brief titles allowing for borrowing, automatically finding and placing holds on items for lending. And for patron maintenance, to help keep the ILLiad database and the Symphony database synced with regard to patron information.

Audience: Symphony

Friday, 9:30–10:30 am LaSalle

Presenter: Pat Beers, System Administrator / ILS Coordinator, Johnson County Library

Best Practices: Backups and Restores

Are backups and restores a constant source of curiosity or concern? SirsiDynix system experts will cover best practices, discuss standard and optional services and provide tips on avoiding the dreaded "R" scenario.

Audience: General

Friday, 9:30–10:30 amBrule

Presenter: Todd Roelens, Senior Technical Advisor II, SirsiDynix

BLUEcloud Analytics: Synchronize it, Analyze it, Visualize it!

Now you can truly familiarize yourself with BLUEcloud Analytics and learn how you can take advantage of its decision support capabilities to revolutionize your planning processes. From data synchronization through visualization, BLUEcloud analytics can help every library with metrics-driven decision making.

Audience: General

Friday, 9:30–10:30 amRichard
Repeated: Saturday, 2:00–3:00 pm

Presenter: Nathan Guinn, Director of Product Management, SirsiDynix

BLUEcloud Discovery Interfaces: the Way Forward

Learn about the goals, benefits, current state of and plans for BLUEcloud PAC, BookMyne, and Social Library

Audience: General

Friday, 9:30–10:30 am Ontario East

Presenter: Michael Staten, Product Manager; Carla Clark, Product Manager; Katy Willcock, Product Specialist, SirsiDynix

Patron Authentication Options: a Panel Discussion

Come hear a panel talk about their use of CAS, EZproxy, LDAP, RPA and what you share. Let's cover the pros and cons, security strategies, managing your authentication service during and after upgrades, currency in file sharing, tracking what's running where, etc. Q&A will be mandatory. What do you have to share?

Audience: General

Friday, 9:30–10:30 amAmbassador 1

Presenter: Brian Greene, WYLD Program Manager, Wyoming State Library; Jon Enge, Systems Analyst, Valley Library Consortium; Edward Smith, Executive Director, Abilene Library Consortium; Ken Adams, Montana Shared Catalog Administrator, Montana State Library/ Montana Shared Catalog; Lori Berg, ILS Administrator, St. Louis Public Library

RDA Data Conversion and MARC Record Tidy up

The steps taken to convert all records to RDA using Gary Strawn's (Northwestern University) converting pc-program. This would include: 1) using the API utilities in Linux, and 2) using the SirsiDynix "standard" dump and load utilities. A review of rules to obey to safely do record conversion or clean up.

Audience: General

Friday, 9:30–10:30 amAmbassador 2

Presenter: Lee Richards, Senior Data Analyst; Jonathan Bugg, Systems Automation Programmer, Brigham Young University

Using Data Warehousing Concepts to Build Horizon-Based Business Intelligence/Analytics/Reporting Tools

This presentation will demonstrate how Douglas County Libraries developed a Data Warehouse by taking raw data from Horizon and providing staff with the ability to easily analyze circulation data points and other library management functions using extract, transform and load concepts. We will be discussing three examples of what we have in production today so far: 1. Percent Checked Out Report which captures circulation and collection data from Horizon and provides staff a web interface to see on a daily basis what percentage of their collection is available to be checked out. 2. Purchase Alert Report which captures number of requests, copies, ratios of request to copies and other data from Horizon then stored in a web application for collection development staff to use for making purchasing decisions. We then group, sum, and store the data by collection code for each day's capture to allow for time based and business intelligence data analysis. 3. Credit Card Report captures credit card transactions used for library payments from Horizon, then stored in a database to allow for single credit card transaction verification via a web application.

Audience: Horizon

Friday, 9:30–10:30 am Cadillac

Presenter: Monique Sendze, Information Technology Director; Jon Solomon, ILS Administrator, Douglas County Libraries

What's in a (Web) Service

The SirsiDynix BLUEcloud Suite is fueling rapid growth in web services capabilities for Symphony and Horizon. We will cover current and future web services, the latest web services format, and integration plans as we move from the existing web services framework to the latest structures supporting not only BLUEcloud but also new ways to extend your local system.

Audience: General

Friday, 9:30–10:30 amAmbassador 3

Presenters: Brent Thompson, Product Manager, SirsiDynix

Friday, May 16

11:15 am–12:15 pm

Building a Joint-Use Library for Public and Academic Customers: Using Technology to Enable Two ILSes Working Together

Virginia Beach Public Library and Tidewater Community College built a new "Joint Use Library" which opened in August 2013. This presentation will cover primarily the technology that allows seamless communication between two distinct ILSes: SD Symphony and Ex-Libris Aleph. The end result is customer self-checkout of items owned by either ILS, integrated searching of both catalogs, and automated materials handling of returned items. We'll also present an overview of the new building, the development process, and Q&A as time permits.

Audience: General

Friday, 11:15 am–12:15 pm Cadillac

Presenters: Joni Klemencic, ILS Administrator; Dave Farley, Technical Operations Specialist, Virginia Beach Public Library

Community Funded Services for the Library

From Buy it Now to BLUEcloud eCommerce, learn how Community Funded Services can extend the library's reach into the community via expanded access to materials, payment options and other services. Best of all, these services promote library fund raising while they work!

Audience: General

Friday, 11:15 am–12:15 pm Richard

Presenters: Eric Keith, VP of Marketing and Business Development, SirsiDynix

Fantastic (and Free!) Cataloging Tools

As libraries continue to face budget uncertainties and managers seek to streamline day-to-day operations, many cataloging departments are expected to do more with less. During this session, you will learn about several tools that can help your library improve the efficiency of its cataloging workflow. Did you know, for example, that you can easily generate a MARC record from an Amazon product description, or that you can use OCLC Classify to find a potential Dewey number to assign to your item? These cataloging tools, plus the many more that will be discussed during this session, are sure to fit your library's budget because they are all free! There will also be time for you to share

any fantastic (and free!) tools your library uses in its cataloging.

Audience: General

Friday, 11:15 am–12:15 pm Ambassador 1

Presenters: Erica Laughlin, Cataloging and Database Administrator, Resource Sharing Alliance NFP

Horizon Tricks You May Not Know

Think you know everything about Horizon? We'll present a few tricks you may not know or have forgotten about. We might even ask you to present your own tricks of the trade!

Audience: Horizon

Friday, 11:15 am–12:15 pm LaSalle

Presenters: Lynn Chandler Bertino, Digital Librarian, Wake County Public Libraries; Phil Feilmeyer, ILS Manager, Hennepin County Library

It's Universal: BLUEcloud Universal Admin

Whether you are the system administrator, digital assets librarian, technical services supervisor, or a specialist extraordinaire in linking items, BLUEcloud Universal Admin is your starting point for everything from policy configuration to the new BLUEcloud Search to using the features that match your access rights. Join us for an introduction to BLUEcloud Search and learn how BLUEcloud Universal Admin streamlines both configuration and day-to-day module use for the full BLUEcloud Suite.

Audience: General

Friday, 11:15 am–12:15 pm Ontario East

Presenter: Melissa Kulmer, Product Manager; Jackie Ramos, Product Manager; Hyrum Denney, User Interface and Graphic Designer, SirsiDynix

Keep Calm and Breathe During Disaster Recovery

LOUIS: The Louisiana Library Network is an academic library consortium in Louisiana. The consortium staff and Symphony servers are all housed at the LOUIS headquarters in Baton Rouge, LA. Our hotsite server is located in north Louisiana. Each night our Symphony production data is sync'd to our Symphony hotsite server. This duplication of data becomes very important during the months of June through November due to the National Weather Center's Hurricane season. LOUIS worked for many months putting together a disaster recovery

plan that would allow minimal down time to all sites. In 2009 and 2012, LOUIS successfully tested our disaster recovery plan by switching to our hotsite server and used it in production capacity for 3 days. I will discuss the steps we have fine-tuned to accomplish this in our current AIX environment.

Audience: General

Friday, 11:15 am–12:15 pm Ambassador 2

Presenter: Marcy Stevens, Library Consortium Analyst, LOUIS: The Louisiana Library Network

Let's Get Real: Using Widgets and Web Services in Enterprise

This presentation will explain how to use widgets and web services to integrate real-time information from Symphony into your Enterprise installation. It will cover the basics of retrieving data via web services, parsing it in a useful manner, and inserting it into the dom layer. Examples of working code will be explained, including the ability to insert live holdings/copy information onto the search results display.

Audience: General

Friday, 11:15 am–12:15 pm Brule

Presenter: Michael Robinson, Head of Systems, University of Alaska Anchorage

Making the Grade: Surveys and Strategies in Determining Facebook Reach

Librarians and administrators need ways to measure their institutions' effectiveness in social media. In 2011, Carmichael Library surveyed two peer groups in an effort to gauge its reach on Facebook. The presentation discusses the library's engagement in other social networks such as Twitter and Instagram and discusses SirsiDynix products that may be used by libraries to engage with their constituents.

Audience: General

Friday, 11:15 am–12:15 pm Ambassador 3

Presenter: Jason D. Cooper, Systems and Emerging Technologies Librarian, University of Montevallo, Carmichael Library



Programs

12:15–1:15 pm

Lunch

Featuring a presentation:

Cloud Computing Creates Opportunities for Libraries

Cloud computing technologies provide many opportunities for libraries to support their work using more scalable and easily supported infrastructure. Marshall Breeding will provide background and perspective on how libraries have begun to increasingly adopt this approach to computing and some of the advantages to be gained and some of the issues that need to be addressed.

Audience: General

Friday, 12:35–1:15 pm..... Renaissance Ballroom

Presenter: Marshall Breeding, Independent consultant, speaker, and author

1:45–2:45 pm

BLUEcloud Marketplace: the No Dead-end Zone

How often do your library patrons get frustrated by not finding the titles they're searching for? Marketplace delivers the reality of no dead-ends. Come learn about the vision, technical aspects, and features designed for Marketplace and the upcoming BLUEcloud MARC service.

Audience: General

Friday, 1:45–2:45 pm.....Brule

Presenter: Mike Hilmo, Product Manager; Tracy Moyers, Director of Product Management, SirsiDynix

The Changing Character of Name Authority Records: Challenges and Opportunities

RDA has changed the character of name authority records. Whereas the traditional authority record was a method of controlling the names used in bibliographic records, the new authority record provides an enhanced description of a person, family, corporate body, work, or expression. All this presents challenges for the display and indexing of these enhanced descriptions, as well as opportunities to exploit linked data in order to provide more effective user displays and more efficient maintenance of authority data.

Audience: General

Friday, 1:45–2:45 pm.....Ambassador 3

Presenter: John Attig, Authority Control Librarian, Penn State University

Discover the Latest on Enterprise and Portfolio

We will cover not only the basics and latest updates to Portfolio and Enterprise but also our roadmap that moves Portfolio and Enterprise fully into the BLUEcloud and takes us from single tenant to multi-tenant implementations.

Audience: General

Friday, 1:45–2:45 pm.....Richard

Presenter: Jackie Ramos, Product Manager, SirsiDynix

Edge Benchmarks and Toolkit: What We Learned and Moving Forward

Edge is a new management and leadership tool that is helping libraries and local governments work together to achieve community goals. With this professional tool, libraries can be better positioned to address community issues – like creating a stronger economy, ensuring workforce development and leading lifelong learning. Lansing Public Library participated in the 2013 soft launch before the national launch in 2014. More info: libraryedge.org

Audience: General

Friday, 1:45–2:45 pm.....Ambassador 2

Presenter: Kelli Staley, Head of Circulation, Collection and Computer Services Lansing Public Library

Library Drive-Through Window as a Circulation Service Point

A discussion of the use of a drive-through window as a point of circulation for a library using experience and statistics from a library hub that added a drive-through window to their location several years ago. The presenters will discuss both pros and cons of the addition and how to handle it as a location within Workflows Symphony.

Audience: Symphony

Friday, 1:45–2:45 pm..... Ontario East

Presenters: Angela Arthur, Circulation Services Associate III; Teddy Claypool, Automation Manager, Cabell County Public Library

Stump the Chumps: Horizon Q&A

Pick the collective brain of our cavalcade of panelists on anything to do with the Horizon family of products.

Audience: Horizon

Friday, 1:45–2:45 pm..... LaSalle

Presenters: Michael Engelbrecht, Library Automation Systems Analyst, Charlotte Mecklenburg Library; Lisa Broughman, Systems Administrator, Lynchburg Information Online Network; Kristy Eklund, Library Assistant III, Detroit Area Library Network (DALNET); Phil Feilmeyer, ILS Manager, Hennepin County Library; Lynn Chandler Bertino, Digital Librarian, Wake County Public Libraries; Kevin Smith, Senior Library Manager for Technology, Wake County Public Libraries; Kay M. Dunker, Systems Librarian, Valley Library Consortium

Stump the Chumps: Symphony Q&A

Pick the collective brain of our panel of experts on anything to do with SirsiDynix Symphony or SirsiDynix Medley products (BookMyne, etc.)

Audience: Symphony

Friday, 1:45–2:45 pm.....Ambassador 1

Presenters: Joel Hahn, Database Manager, CCS Consortium; Steffi Prigoff, Consulting System Administrator, Delaware Library Catalog Consortium; Kendal Orrison, Director, Resource Sharing Alliance NFP; John Wohlers, Library Technology Coordinator, Waubesa Community College

What's New in the New SDSC?

Rebuilt from the ground up, based on your feedback, the new SDSC (Support Portal) has features and functions we could only dream about before and opens the door to even more enhancements. Come find out how you can take advantage of this powerful new tool with its improved searching and upgrades too numerous to mention here.

Audience: General

Friday, 1:45–2:45 pm..... Cadillac

Presenter: Reed Farnsworth, Knowledge Base Analyst, SirsiDynix

Friday, May 16 Programs

3:15–4:15 pm

BLUEcloud Cataloging: You Copy?

Copy cataloging is a big 10-4 with BLUEcloud Cataloging, along with MARC edits, merges, original cataloging and more. Join SirsiDynix Product Management staff to learn more about the first release of BLUEcloud Cataloging as well as the roadmap for future versions. We'll also include a sneak peek at BLUEcloud MARC, a great way for libraries using BLUEcloud Cataloging to save time and lower copy cataloging costs.

Audience: General

Friday, 3:15–4:15 pmAmbassador 2

Presenter: Melissa Kulmer, Product Manager, SirsiDynix

Inventory using Envisionware's Inventory Manager and Workflows: One Library's Experience

Come hear about Shreve Memorial Library's experience using a (nominally) portable workstation loaded with Envisionware's Inventory Manager to keep tabs on our recently-converted-to-RFID collection. We'll talk about hardware, software (including how Inventory Manager and Workflows talk to each other), and the ever-elusive human element. Whether you've never done an inventory before, are looking to change your methodology, or just want to know if your experience is the wildest one out there, this session is for you!

Audience: Symphony

Friday, 3:15–4:15 pmCadillac

Presenter: Lynn Schlatter, Instructional Coordinator, Shreve Memorial Library

Library on the Go - Implementing a Kiosk Only Library Outlet

Working with partners, we opened two remote unstaffed kiosk only library outlets. Library kiosk products include iPad vending machines, book/DVD vending machines, remote hold pickup lockers, offsite bookdrops, tablets for a YMCA afterschool program, tablets for one elementary school, an additional ebook vendor with offsite ebook discovery stations. Partners include two cities, one school district, and one YMCA.

Audience: Symphony

Friday, 3:15–4:15 pmOntario East

Presenter: Judy Soule, Business Application System Specialist, Anoka County Library

RDA in Gear on Horizon

Learn how two Horizon consortia have implemented RDA (Resource Description and Access) in Horizon and HIP. This session will focus on the changes that were made in the Horizon system and on HIP to implement RDA.

Audience: Horizon

Friday, 3:15–4:15 pmLaSalle

Presenters: Kay M. Dunker, Systems Librarian, Valley Library Consortium; Steven K. Bowers, Executive Director, Detroit Area Library Network (DALNET)

Symphony Acquisitions Sharing Session

The session moderator will lead participants in a discussion of common issues for Symphony Acquisitions. Bring your questions and/or tips or tricks!

Audience: Symphony

Friday, 3:15–4:15 pmRichard

Presenter: Jamen McGranahan, Systems Services Librarian, Vanderbilt University

Third-Party Discovery Layers: a Panel Discussion

Ask our panel of experts anything to do with a variety of Third-party Discovery Layer products including EBSCO Discovery Service, VuFind, Biblio-Commons and AquaBrowser.

Audience: General

Friday, 3:15–4:15 pmAmbassador 1

Presenters: Mike Waugh, Systems Librarian, Louisiana State University Libraries; Jon Singletary, Library Systems Specialist, Carnegie Mellon University Libraries; Michael Engelbrecht, Library Automation Systems Analyst, Charlotte Mecklenburg Library; Kevin Smith, Senior Library Manager for Technology, Wake County Public Libraries; Pat Beers, System Administrator / ILS Coordinator, Johnson County Library, KS

Vroom! Accelerating Your Revenue through Marketing Options

You are in the driver's seat for this participatory session! Get a mental "oil change" and reprogram your library's GPS as we collaborate to brainstorm marketing and promotion ideas to increase patron awareness and usage of the SirsiDynix Buy It Now and Prepaid Debit Card revenue generating opportunities. Whether your library is a compact, mid-size, or SUV, we can all work together to create a new concept to drive up revenue!

Audience: General

Friday, 3:15–4:15 pmAmbassador 3

Presenters: Kelli Staley, Head of Circulation, Collection and Computer Services, Lansing Public Library

Web Services Sharing Session: Sparking New Ideas

Share your experiences and ideas for using Web Services. No use or idea is too small to share. Remember, what you have created may just provide that vital spark of inspiration to someone else. Trying to think of a new use for Web Services in your library? Come to this session and listen in. Have a great idea but don't know how to turn that idea to reality? Let your idea spark inspiration in others too!

Audience: General

Friday, 3:15–4:15 pmBrule

Presenter: John Wohlers, Library Technology Coordinator, Waubesa Community College

4:30–5:30 pm

COSUGI Business Meeting and Raffle

FridayAmbassador Ballroom 1 & 2

The business meeting will include Board reports, discussion of the election for the 2014-15 COSUGI Board, raffle, an account of the SirsiDynix proposal and resulting meeting of COSUGI Board members with SirsiDynix at company headquarters in Lehi, Utah, and open discussion of new business.

Presenter: Lynn Chandler Bertino, Chair, Customers of SirsiDynix Users Group, Inc.



RIDE AND DRIVE

Welcome COSUGI Guests

Come test drive a selection of
GM vehicles and receive a
special partner discount

Date: Friday, May 16, 2014

Time: 5:30 – 8:00 p.m.

(registration desk closes at 7:30 p.m.)

Location:

GM World Headquarters
Detroit Renaissance Center
Jefferson Avenue Lobby

Event Hosted by GM Employees

All drivers must present
a valid driver's license
to participate. No
pre-registration required.



Saturday, May 17

8:15–9:15 am

9:30–10:15 am

11:00 am–11:45 am

Ask SirsiDynix 8:00 am–3:15 pm

DaVinci

Internet/Print Area 7:45 am–1:00 pm

Renaissance Ballroom

Sponsored by EnvisionWare

Visit the Exhibits! 7:45 am–1:00 pm

No Conflict Time 10:15–11:00 am

Renaissance Ballroom

Morning Break 10:15–11:00 am

*Exhibit Hall
Renaissance Ballroom*

Ask SirsiDynix Exhibits - Break

<i>Ambassador 1</i>	MobileCirc in Use <i>Audience: General</i> Teresa Nelson; Sarah Hjeltness; Amanda Paffhausen*	Going Mobile with MobileCirc <i>Audience: General</i> Roslyn Dean, Demo Team Manager, SirsiDynix	Return to Sender: How to Troubleshoot Symphony Notice Reports <i>Audience: Symphony</i> Jon Singletary, Library Systems Specialist, Carnegie Mellon University Libraries
<i>Ambassador 2</i>	Symphony System Administration (Windows) Sharing Session <i>Audience: Symphony</i> Joni Klemencic, ILS administrator; Mia Farley, ILS administrator; Virginia Beach Public Library	Ready! Set! RDA! <i>Audience: General</i> Kay M. Dunker, Systems Librarian, Valley Library Consortium	RDA? Authority Control? Lexiles? Keep Your Database Current and Help Your End Users Find All of Your Resources with SirsiDynix Data Services <i>Audience: General</i> Tracy Moyers, Director of Implementation Services, SirsiDynix
<i>Ambassador 3</i>	Symphony System Administration (UNIX) Sharing Session <i>Audience: Symphony</i> Pat Beers, System Administrator / ILS Coordinator, Johnson County Library	School, Public, Academic Libraries: Find Common Ground on the Common Core <i>Audience: General</i> Jean Banks, Technical Support; Jennifer Schwelik, eLearning Specialist; Erica Clay, INFOhio Librarian, INFOhio	New Developments in RFID Self Service <i>Audience: General</i> David Tuttle, Senior Market Consultant, SirsiDynix
<i>Brule</i>	USC Libraries - Buy It Now! <i>Audience: Symphony</i> Ryan Edwards, ILS Librarian, USC Libraries	Introducing BLUEcloud Campus <i>Audience: General</i> <i>Repeated: Friday, 9:30-10:15 am</i> Rick Branham, VP Global Accounts and Alliances; Carla Clark, Product Manager, SirsiDynix	Hello, Bonjour, Hola! Understanding How SirsiDynix's Community Translation Program Can Help Your Library <i>Audience: General</i> Garrett Winn, Documentation and Translation Supervisor, SirsiDynix
<i>Cadillac</i>	How to Have an Effective and Inexpensive Regional Users Group Meeting <i>Audience: General</i> George Marck, Lead Applications Technical Analyst, DALNET	Sifting through the Trash : What Horizon's Discard Tables Can Tell You about Your Weeding Practices <i>Audience: Horizon</i> Carol McCollum, Digital Librarian, Wake County Public Libraries	AIX to Linux/VMWare Migration: the Stanford Experience <i>Audience: Symphony</i> Darsi Rueda, Programmer/Analyst, Stanford University Libraries
<i>LaSalle</i>	Symphony Cataloging Sharing Session <i>Audience: Symphony</i> Joel Hahn, Database Manager, Cooperative Computer Services	Consulting Services: from Basics to Platinum <i>Audience: General</i> Margaret Pelfrey, Manager of Consulting and Training Services, SirsiDynix	Beating Technology with Rocks Until it Works <i>Audience: Horizon</i> Lynn Chandler Bertino, Digital Librarian, Wake County Public Libraries
<i>Ontario East</i>	eRC: Leading the Pack in eResource Management <i>Audience: General</i> <i>Repeated: Thursday, 2:45-3:45 pm</i> Dain Berrett, Product Manager, SirsiDynix	Enterprise, Portfolio, and eRC Sharing Session <i>Audience: General</i> Lori Berg, ILS Administrator, St. Louis Public Library	Symphony Reports Sharing Session <i>Audience: Symphony</i> Natalie Palermo, Assistant Director for Technical Services, LSU Law Library / LOUIS
<i>Richard</i>	SirsiDynix and EBSCO: a Partnership for the Ages <i>Audience: General</i> Rick Branham, VP Global Accounts and Alliances, SirsiDynix	What's up with Uptime? Monitoring the Hardware, Software and Processes of Horizon and Symphony <i>Audience: General</i> Mary Ann Couch; Michael Engelbrecht*	Consortia Sharing Session and SIG Meeting <i>Audience: General</i> Joel Hahn, Database Manager, Cooperative Computer Services; Shawn Andary, ALS System Admin., UP Region of Library Cooperation
*Presenter titles/institutions listed in full program description on following pages.			



Schedule

12:00–1:00 pm

1:00–1:45 pm

2:00–3:00 pm

3:15–4:15 pm

Lunch 12:00–1:00 pm

Exhibit Hall
Renaissance Ballroom

Lunch

Ambassador 1

Using Google Analytics in the Catalog

Audience: Symphony
John Wohlers, Library Technology Coordinator,
Waubensee Community College

Ambassador 2

The Future Is Now: BLUEcloud Platform and Technical Update

Audience: General
Sheridan Richey, VP Product Development, SirsiDynix

Ambassador 3

Symphony API Sharing Session

Audience: Symphony
Joel Hahn, Database Manager, Cooperative Computer Services

Brule

Symphony Academic Reserves Sharing

Audience: Symphony
Sarah Seestone, Assistant Head, Access Services,
Stanford University

Cadillac

Administering Horizon: a Discussion Amongst Friends

Audience: Horizon
Michael Engelbrecht, Library Automation Systems Analyst, Charlotte Mecklenburg Library

LaSalle

Temporary Collections: Editing Items, Circ Rules, and Stats

Audience: General
Kelli Staley, Head of Circulation, Collection and Computer Services, Lansing Public Library

Ontario East

Overcoming Issues in Enterprise When Running Multiple Profiles

Audience: Symphony
Laurie Lessner, Asst. Director for Technology Services, SAILS, Inc.

Richard

The Me Card, or How to Implement a Regional Library System on a Budget

Audience: General
Andrew Nisbet, ILS Administrator, Edmonton Public Library

BLUEcloud Analytics: Synchronize it, Analyze it, Visualize it!

Audience: General
Repeated: Friday, 9:30-10:30 am
Nathan Guinn, Director of Product Management, SirsiDynix

Symphony Circulation Sharing Session

Audience: Symphony
Kathy Maenle, Principal ILS System Coordinator., Kansas City Public Library

Improving WorkFlows Efficiency by Customizing Toolbars

Audience: Symphony
Karla Smith, ILS Manager, Winnefox Library System

BookMyne Sharing Session

Audience: General
Lynn Schlatter, Instructional Coordinator, Shreve Memorial Library

Sharing Session for Horizon Users

Audience: Horizon
George Marck, Lead Applications Technical Analyst, Detroit Area Library Network (DALNET)

Consortial Enterprise Interest Group

Audience: General
Berit Nelson, VP of Library Relations, SirsiDynix

The Fresh Face of Professional Services: Added Value! Added Fun!

Audience: General
Becky Muller, Product Manager, SirsiDynix

COSUGI in High Gear: Make a Difference

Audience: General
Lynn Chandler Bertino, Digital Librarian, Wake County Public Libraries; Mark Wittman, Technical Consultant LOUIS: The Louisiana Library Network; Kelli Staley, Head of Circulation, Collection and Computer Services, Lansing Public Library

Closing and SirsiDynix Executive Q&A

3:15–4:15 pm

Ambassador Ballroom 1

Join the SirsiDynix executive staff for an open Q&A session and get answers straight from company leaders. Whether you have specific queries about products, operations, plans for the future, or other topics, this will be a great opportunity for you to get the answers to your burning questions.

Presenters:

Bill Davison
Chief Executive Officer
Eric Keith
VP of Marketing and Business Development
David King
VP of Product Management
Berit Nelson
VP of Library Relations
Sheridan Richey
VP Product Development
Scott Wheelhouse
Sr. VP of Operations

Break 3:00–3:15 pm

Ambassador Foyer

SirsiDynix
Q&A

Saturday, May 17

8:15–9:15 am

eRC: Leading the Pack in eResource Management

Join us for an in-depth look at eRC features and functionality and learn how far eResource Central has come since it was released in June of 2013! We will discuss eRC's product vision, including the roadmap for 2014 and beyond, and explain how eRC works behind the scenes with vendor partners to make staff and patrons' lives easier.

Audience: General

Saturday, 8:15–9:15 am Ontario East
Repeated: Thursday, 2:45–3:45 pm

Presenter: Dain Berrett, Product Manager, SirsiDynix

How to Have an Effective and Inexpensive Regional Users Group Meeting

We have been able to have an effective and inexpensive single day Regional Users Group Meeting in the State of Michigan for the last five years at a cost of less than \$20.00 per attendee. You too can hopefully have effective and inexpensive Regional Users Group Meetings. Agenda items have included presentations from SirsiDynix, members, and remote attendees. Come and find out how one Regional Users Group has worked it out.

Audience: General

Saturday, 8:15–9:15 am Cadillac

Presenter: George Marck, Lead Applications Technical Analyst, DALNET

MobileCirc in Use

Presentation will cover installing the app, connecting devices (scanner/printer), and real world uses in three libraries for Circ, Bookmobile, Outreach, Inventory and Weeding.

Audience: General

Saturday, 8:15–9:15 am Ambassador 1

Presenters: Teresa Nelson, IT Operations Assistant, Spokane County Library District; Sarah Hjeltness, Technical Services and Systems Librarian, El Paso Public Library; Amanda Paffhausen, Systems Administrator, Willard Library

SirsiDynix and EBSCO: a Partnership for the Ages

SirsiDynix and EBSCO are rising to the challenge of holistic discovery and collection management

together. Discover how updates to SirsiDynix discovery products and EBSCO EDS let your end users pinpoint your digital and physical resources while saving your staff time and money.

Audience: General

Saturday, 8:15–9:15 am Richard

Presenter: Rick Branham, VP Global Accounts and Alliances; Eric Keith, VP of Marketing and Business Development, SirsiDynix

Symphony Cataloging Sharing Session

The session moderator will lead participants in a discussion of common Symphony Cataloging issues. A short update will be provided on current enhancement requests.

Audience: Symphony

Saturday, 8:15–9:15 am LaSalle

Presenter: Joel Hahn, Database Manager, Cooperative Computer Services

Symphony System Administration (UNIX) Sharing Session

The session moderator will lead participants in a discussion of common issues for administrators of topics pertaining to SirsiDynix Symphony running on various UNIX/Linux OS servers.

Audience: Symphony

Saturday, 8:15–9:15 am Ambassador 3

Presenter: Pat Beers, System Administrator / ILS Coordinator, Johnson County Library

Symphony System Administration (Windows) Sharing Session

The session moderator will lead participants in a discussion of common administrator issues and topics pertaining to SirsiDynix Symphony running on Windows servers.

Audience: Symphony

Saturday, 8:15–9:15 am Ambassador 2

Presenters: Joni Klemencic, ILS Administrator; Mia Farley, ILS Administrator, Virginia Beach Public Library

USC Libraries - Buy It Now!

USC Libraries describes how they added options in their Symphony e-Library (Homer) online library catalog, Enterprise (Homer beta) discovery layer, and Find It @ USC online link resolver page for users to purchase items found on Amazon.com. Once users are referred to Amazon.com, the USC Libraries, an

Amazon.com Associate, earns up to 10% of the advertising fees from sales. Presentation includes steps required to create Amazon.com Affiliate Account and generation/customization of code to add Amazon.com link to e-Library catalog item details page.

Audience: Symphony

Saturday, 8:15–9:15 am Brule

Presenter: Ryan Edwards, ILS Librarian, USC Libraries

9:30–10:15 am

Consulting Services: from Basics to Platinum

Did you know that you can take advantage of expert SirsiDynix Consulting Services to simplify your workflows, create time-saving automated routines, customize your public interface? Learn about APIs, Web Services and more. Even better, you can save yet more time and money by taking advantage of Platinum Services for consulting and other popular services.

Audience: General

Saturday, 9:30–10:15 am LaSalle

Presenter: Margaret Pelfrey, Manager of Consulting and Training Services, SirsiDynix

Enterprise, Portfolio, and eRC Sharing Session

The session moderator will lead participants in a discussion of issues concerning Enterprise and Portfolio. There will be an opportunity to share eRC thoughts and experiences as well.

Audience: General

Saturday, 9:30–10:15 am Ontario East

Presenter: Lori Berg, ILS Administrator, St. Louis Public Library

Going Mobile with MobileCirc

Go where your patrons are. Give them the convenience of checking books right where they stand in the library. With MobileCirc patrons no longer have to come to the circulation desk to checkout and circulation staff can come from behind the counter. In addition to checkout, manage your pull list and take inventory using your Apple or Android mobile device. We have an app for that!

Audience: General

Saturday, 9:30–10:15 am Ambassador 1

Presenter: Roslyn Dean, Demo Team Manager, SirsiDynix



Programs

Introducing BLUEcloud Campus

Do you have a silo problem on your campus? Resources, staff and departments can't quite seem to get it together to offer students and faculty seamless access to critical research data? BLUEcloud Campus is the solution. SirsiDynix's BLUEcloud Campus and strategic partnerships will help you manage everything from authentication to electronic reserves, electronic resource management, link resolution and discovery to the seemingly simple checkout. Now you can take advantage of fully developed traditional capabilities along with exciting new ways to handle your extensive electronic holdings, collaboration with other institutions and third parties, and all of your digital resources. From open data to SOA, BLUEcloud Campus lets you take two steps forward without sacrificing a step along the way.

Audience: General

Saturday, 9:30–10:15 amBrule
Repeated: Friday, 8:15–9:15 am

Presenter: Rick Branham, VP Global Accounts and Alliances; Carla Clark, Product Manager, SirsiDynix

Ready! Set! RDA!

The Valley Library Consortium delayed implementing RDA, but now we are in the thick of it. Hear how the VLC implemented RDA – from making cataloging decisions, to designing training materials, to doing an authority control and record conversion project with an outside vendor.

Audience: General

Saturday, 9:30–10:15 amAmbassador 2

Presenter: Kay M. Dunker, Systems Librarian, Valley Library Consortium

School, Public, Academic Libraries: Find Common Ground on the Common Core

Are your school districts and teachers focusing on Common Core State Standards? Participants in this session will explore the instructional shifts in literacy and research standards and what this means for school, public, and academic libraries. Learn ways to position your print and digital collections to help teachers address the national Common Core Standards, to help parents support their children and to help students find the material they need to achieve.

Audience: General

Saturday, 9:30–10:15 amAmbassador 3

Presenters: Jean Banks, Technical Support; Jennifer Schwelik, eLearning Specialist; Erica Clay, INFOhio Librarian, INFOhio

Sifting through the Trash: What Horizon's Discard Tables Can Tell You about Your Weeding Practices

If your funding authorities or other inquiring minds asked you how many items your library weeded in a year and why, could you tell them? As part of the process of coming up with a model for book purchasing decisions, Wake County Public Libraries realized they needed more detailed information about when and why books were being discarded. Horizon's discard item tables provided a wealth of information that helped give a better understanding of the value, age, and types of books removed from the collection. Come hear how they used Horizon's discard item tables, an SQL client, and Microsoft Excel to understand past weeding practices and changes they're making in order to get even more detailed information in the future.

Audience: Horizon

Saturday, 9:30–10:15 am Cadillac

Presenter: Carol McCollum, Digital Librarian, Wake County Public Libraries

What's up with Uptime? Monitoring the Hardware, Software and Processes of Horizon and Symphony

So often we find out one of our systems is down, because our users (staff/patrons/students) tell us about it first. Finding out about problems when they happen gives you a head start on getting things fixed. This program shares some sophisticated monitoring solutions by third party vendors along with free and simple ways to keep an eye on your systems.

Audience: General

Saturday, 9:30–10:15 amRichard

Presenters: Mary Ann Couch, Library Systems Programmer, Alderman Library, University of Virginia; Michael Engelbrecht, Library Automation Systems Analyst, Charlotte Mecklenburg Library

11:00–11:45 am

AIX to Linux/VMWare Migration: the Stanford Experience

Stanford migrated their Symphony server from aging IBM hardware running AIX to Red Hat Linux running on VMWare with a remote database over winter break 2013. We will discuss our experience, some of the challenges encountered, and lessons learned as we migrated many years' worth of customizations into the new environment. We will also share our new best practices for maintaining our production and two test instances in VMWare.

Audience: Symphony

Saturday, 11:00–11:45 am Cadillac

Presenter: Darsi Rueda, Programmer/Analyst, Stanford University Libraries

Beating Technology with Rocks until it Works

You don't have to be an SQL guru to create scheduled tasks for database maintenance. This program will show how to use some simple queries and some simple tools to schedule tasks that run overnight.

Audience: Horizon

Saturday, 11:00–11:45 am LaSalle

Presenter: Lynn Chandler Bertino, Digital Librarian, Wake County Public Libraries

Consortia Sharing Session and SIG Meeting

The session moderator will lead participants in a discussion of common issues for Symphony and Horizon consortia as well as a brief update on the Symphony Consortia forum's enhancement requests. The Consortia SIG will also conduct its business meeting and elections.

Audience: General

Saturday, 11:00–11:45 amRichard

Presenter: Joel Hahn, Database Manager, Cooperative Computer Services; Shawn Andary, ALS System Admin., UP Region of Library Cooperation

Hello, Bonjour, Hola! Understanding How SirsiDynix's Community Translation Program Can Help Your Library

Last year, SirsiDynix launched a community translation program. This year, we are expanding to include U.S. libraries and users. This session gives an overview of what it is, why it is important, what the benefits are, and how you can help get participation at your library. Do you want SirsiDynix products and documentation to have more usable translations in your language? Do you want translations in a language SirsiDynix is not providing quickly enough? Learn how you can make that happen with the new community translation program. Watch how it works, learn how you benefit, and see how you can participate in improving translations for existing SirsiDynix languages or adding additional languages.

Audience: General

Saturday, 11:00–11:45 amBrule

Presenter: Garrett Winn, Documentation and Translation Supervisor, SirsiDynix

Saturday, May 17

New Developments in RFID Self Service

A review of new RFID products and functionality geared towards advancing RFID self-service even further: RFID enabled shelves for returns and inventory, library remote RFID lockers, AV dispensing and new item acquisition receipt. And we'll look at the development path for further integration of RFID with the SirsiDynix circulation client and how the return on your RFID investment will not only enhance service to your patrons but also shore up your bottom line.

Audience: General

Saturday, 11:00–11:45 amAmbassador 3

Presenter: David Tuttle, Senior Market Consultant, SirsiDynix

RDA? Authority Control? Lexiles? Keep Your Database Current and Help Your End Users Find All of Your Resources with SirsiDynix Data Services

Would you like to improve the quality of your Horizon or Symphony bibliographic and authority records? Do you need to add RDA or reading program information to your catalog (Lexile, Accelerated Reader and Reading Counts)? Maybe you have duplicate records in your current database. If yes, then please join us as we discuss services designed to enhance the quality of your data. Our goal is to save time for your technical services department and to help your patrons find your material. We will be discussing the SmartSource upgrade to BLUEcloud MARC, enhancing bibliographic records, authority processing services, RDA and our reading program updates. All attendees will receive a free bibliographic data analysis report from SirsiDynix – a \$250 value.

Audience: General

Saturday, 11:00–11:45 amAmbassador 2

Presenter: Tracy Moyers, Director of Implementation Services, SirsiDynix

Return to Sender: How to Troubleshoot Symphony Notice Reports

Symphony notice reports are designed to send email to library patrons to warn them about overdue, holds, fines, etc. Fixing problems with notice reports can be tricky, especially if library users say the messages are not being received. This session will examine several ways to approach the problem, including checking server logs and also double-checking the report settings to find out if email is being sent successfully.

Audience: Symphony

Saturday, 11:00–11:45 amAmbassador 1

Presenter: Jon Singletary, Library Systems Specialist, Carnegie Mellon University Libraries

Symphony Reports Sharing Session

The session moderator will lead participants in a discussion of Symphony Reports issues.

Audience: Symphony

Saturday, 11:00–11:45 am Ontario East

Presenter: Natalie Palermo, Assistant Director for Technical Services, LSU Law Library / LOUIS

1:00–1:45 pm

Administering Horizon: a Discussion Amongst Friends

Horizon administrators, both rookies and veterans, gather together to discuss new issues and share solutions and ideas.

Audience: Horizon

Saturday, 1:00–1:45 pm Cadillac

Presenter: Michael Engelbrecht, Library Automation Systems Analyst, Charlotte Mecklenburg Library

The Future Is Now: BLUEcloud Platform and Technical Update

SirsiDynix BLUEcloud is here! Join Sheridan Richey, VP Product Development, for an update on the technologies, architecture and technical underpinnings that make up BLUEcloud and why they matter.

Audience: General

Saturday, 1:00–1:45 pmAmbassador 2

Presenter: Sheridan Richey, VP Product Development, SirsiDynix

The Me Card, or How to Implement a Regional Library System on a Budget

In 2013 four libraries around Edmonton, Alberta Canada decided to allow reciprocal borrowing. A new system called Me would allow customers to access libraries and services in neighbouring communities, while not requiring them to trade in their home library card and password. The specifications for such a system are daunting: customer mediated, easy to use, flexible, and able negotiate with any ILS. It would have to be easy to install, maintain, and require as little training as possible. Ten months after the first napkin sketch, the government of Alberta has adopted it as a model for a province-wide borrowing system. In this presentation I will discuss the origins of the system,

details of its operation, and share some of the successes and setbacks of this extraordinary project.

Audience: General

Saturday, 1:00–1:45 pmRichard

Presenter: Andrew Nisbet, ILS Administrator, Edmonton Public Library

Overcoming Issues in Enterprise When Running Multiple Profiles

An exploration of the problems that arose while the SAILS Library Network transitioned from eLibrary to Enterprise. We'll share the issues we encountered due to our multi-library setting and what solutions and/or workarounds we implemented to resolve these issues. We will also discuss our Enterprise wish-list and implementation plans. Though it is geared to consortia because of the number of profiles and rooms we need to deal with, there's no reason it won't have a much wider appeal. Everyone working with Enterprise has the ability to create rooms and multiple profiles for their libraries, regardless of whether it's the same library or many. We're hoping we can show others what we've done to make Enterprise work for us and hopefully show SirsiDynix real life examples of barriers we've come up against in trying to use this potentially great product.

Audience: Symphony

Saturday, 1:00–1:45 pm Ontario East

Presenter: Laurie Lessner, Asst. Director for Technology Services, SAILS, Inc.

Symphony Academic Reserves Sharing

The session moderator will lead participants in a discussion of common issues for this product focus. Bring your questions and/or tips and tricks!

Audience: Symphony

Saturday, 1:00–1:45 pmBrule

Presenter: Sarah Seestone, Assistant Head, Access Services, Stanford University

Symphony API Sharing Session

The session moderator will lead participants in a discussion of common issues with the Symphony API.

Audience: Symphony

Saturday, 1:00–1:45 pmAmbassador 3

Presenter: Joel Hahn, Database Manager, Cooperative Computer Services



Programs

Temporary Collections: Editing Items, Circ Rules, and Stats

Learn about the collaboration between a public library and high school for required summer reading. Using temporary collections in Symphony (or Horizon) and tracking the success. Also includes temporary collections for K-12 reader's choice award nominees.

Audience: General

Saturday, 1:00–1:45 pm..... LaSalle

Presenter: Kelli Staley, Head of Circulation, Collection and Computer Services, Lansing Public Library

Using Google Analytics in the Catalog

This presentation covers adding Google analytics to eLibrary and using it to collect statistics on various events in your catalog. Events such as searches performed, failed searches, session timeouts, and tracking the use of other enhancements to your catalog. Coding examples presented can be modified to use with other OPAC products as well.

Audience: Symphony

Saturday, 1:00–1:45 pm.....Ambassador 1

Presenter: John Wohlers, Library Technology Coordinator, Waubesa Community College

2:00–3:00 pm

BLUEcloud Analytics: Synchronize it, Analyze it, Visualize it!

Now you can truly familiarize yourself with BLUEcloud Analytics and learn how you can take advantage of its decision support capabilities to revolutionize your planning processes. From data synchronization through visualization, BLUEcloud analytics can help every library with metrics-driven decision making.

Audience: General

Saturday, 2:00–3:00 pm.....Ambassador 1
Repeated: Friday, 9:30–10:30 am

Presenter: Nathan Guinn, Director of Product Management, SirsiDynix

BookMyne Sharing Session

Come tell us about your best practices and worst outcomes using and configuring BookMyne at this pretty-much-everything-goes sharing session. We will also talk about the status of an update for Android devices.

Audience: General

Saturday, 2:00–3:00 pm.....Brule

Presenter: Lynn Schlatter, Instructional Coordinator, Shreve Memorial Library

COSUGI in High Gear: Make a Difference

COSUGI is 5 years old. How can we become even more relevant to today's members and become a more cohesive group? Join us to learn more about how you can get involved in small ways or more formal positions and share your ideas! In this session various COSUGI Executive Board members will describe the roles of the Executive Board members, ad-hoc COSUGI committees, the enhancement process, and various SirsiDynix listservs and invite Q&A and suggestions.

Audience: General

Saturday, 2:00–3:00 pm.....Richard

Presenter: Lynn Chandler Bertino, Digital Librarian, Wake County Public Libraries; Mark Witteman, Technical Consultant LOUIS: The Louisiana Library Network; Kelli Staley, Head of Circulation, Collection and Computer Services, Lansing Public Library

Consortial Enterprise Interest Group

An open discussion of the special issues that arise with consortial and other multi-library use of SirsiDynix Enterprise.

Audience: General

Saturday, 2:00–3:00 pm..... LaSalle

Presenter: Berit Nelson, VP of Library Relations, SirsiDynix

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Audience: General

Saturday, 2:00–3:00 pm..... Ontario East

Presenter: Becky Muller, Product Manager, SirsiDynix

Improving WorkFlows Efficiency by Customizing Toolbars

The default toolbars that come with WorkFlows require lots of scrolling and clicking. Come see what we did to eliminate unnecessary scroll-n-clicks, and learn how to do the same for your institution. Learn how to completely replace the delivered toolbars with toolbars tailored for your staff.

Audience: Symphony

Saturday, 2:00–3:00 pm.....Ambassador 3

Presenter: Karla Smith, ILS Manager, Winnefox Library System

Sharing Session for Horizon Users

A "sharing" session focusing on various modules of the Horizon software. This is your chance to share with other Horizon users on the functionality of the various modules of Horizon. If there are any bug fixes that you think need to be accomplished, come and share those, as well as any enhancements that you would like to see in Horizon.

Audience: Horizon

Saturday, 2:00–3:00 pm..... Cadillac

Presenter: George Marck, Lead Applications Technical Analyst, Detroit Area Library Network (DALNET)

Symphony Circulation Sharing Session

A status on SirsiDynix Circulation enhancements. The session moderator will then lead participants in a discussion focused on Circulation issues. Bring your questions and/or tips and tricks!

Audience: Symphony

Saturday, 2:00–3:00 pm.....Ambassador 2

Presenter: Kathy Maenle, Principal ILS System Coordinator, Kansas City Public Library

3:15–4:15 pm

Closing and SirsiDynix Executive Q&A

Join the SirsiDynix executive staff for an open Q&A session and get answers straight from company leaders. Whether you have specific queries about products, operations, plans for the future, or other topics, this will be a great opportunity for you to get the answers to your burning questions.

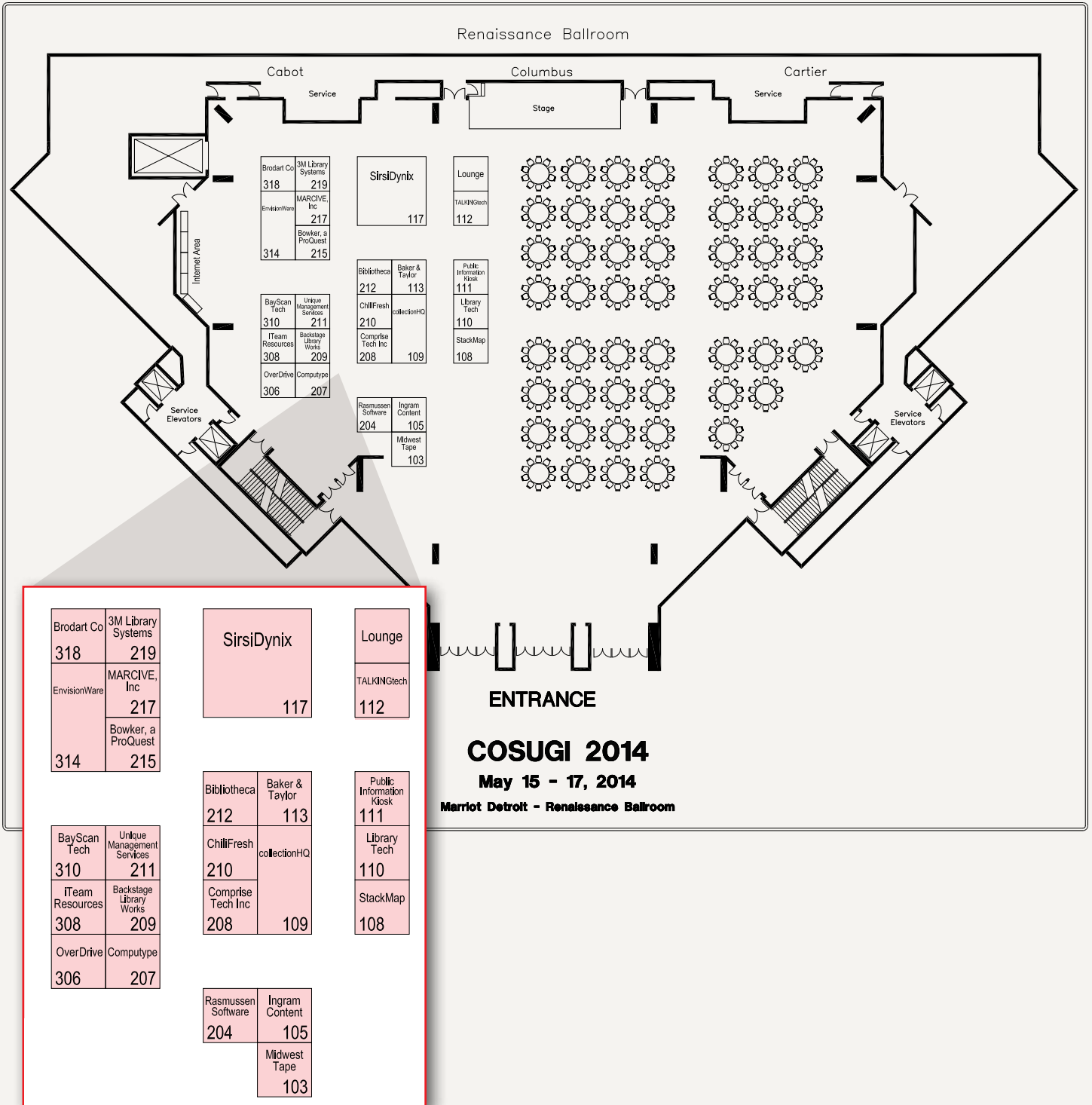
Saturday, 3:15–4:15 pm Ambassador Ballroom 1

Presenters: Bill Davison, Chief Executive Officer; Eric Keith, VP of Marketing and Business Development; David King, VP of Product Management; Berit Nelson, VP Library Relations; Sheridan Richey, VP Product Development; and Scott Wheelhouse, Sr. VP of Operations



**COSUGI
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