



One Thing Leads to Another



COSUGI 2017

We believe in the...



POWER OF LIBRARIES

At SirsiDynix, we believe in the power of libraries. We believe libraries have the power to transform, improve, and enrich our communities. Our mission is to advance the libraries' impact in their communities through software and services. SirsiDynix solutions are built to help libraries fulfill their missions and

adapt to changing demands. Our product line is called "BLUEcloud"—BLUE standing for "Best Library User Experience." We create solutions that allow everyone, from library staff to users, to have the best experience possible. We do what we do, to help you and your users accomplish great things.



SirsiDynix®

New for You in 2017

Keep an eye out for sessions about these products and services.

- BLUEcloud Digital Academy
- BLUEcloud Mobile
- BLUEcloud Insights
- BLUEcloud Visibility

COSUGI 2017: Building on ideas, experiences and interactions

One thing leads to another. How true that is in the technology world! Upgrade your cell phone and you need to replace your case, and sometimes your charging cables or headphones. Want to upgrade Enterprise? Sure, but what version of Web Services are you running? Everything is so connected. I am thrilled we are back in Salt Lake City this year, and I am extremely grateful for SirsiDynix's enthusiasm for the conference. They have sent a record number of staff here to meet with us, interact with us, and learn from us. I urge you to take these opportunities to talk to them about how we use their products in the library, and in the other spaces outside the library! Developers create products for one use, and then we morph that into other uses. Your idea discussed at COSUGI could be the next big feature!

Back in 2012, I wanted to know more about getting involved in COSUGI. One thing led to another, and this year I'm Chair of the User Group. Being a member of the COSUGI Board has been a valuable learning experience, which has given me a greater understanding of product development cycles, opportunities for networking, and planning a conference. I encourage you to get involved! We have several Board positions open for the upcoming election and I invite you to the

Membership Meeting to announce your candidacy!

I love how attending COSUGI gives us the opportunity to interact with colleagues and find out how they are dealing with challenges, big or small, and how a little discussion can lead to new ideas and new implementations at our home libraries. Over the years, I've brought many ideas home that have changed our Library Users' Experiences and made life a little more BLUE.

The COSUGI Board has been like a well-oiled machine. I'd like to thank all who worked together to make this conference possible: The COSUGI Board, Frances Orton, The Conference Program Committee, The Scholarship Committee, Pia Jones and the ICM staff, and all of the staff we've worked with at SirsiDynix to plan sessions, events, and presentations, especially Rachell McConkie, Berit Nelson and Eric Keith. Attendee feedback has led to the creation of a new conference app this year. Please complete the survey after conference as those comments will lead to a better conference next year.

Kelli Staley

Kelli Staley
COSUGI



Information

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[Event Staff](#)

ICM event staff will be stationed at tables in foyers outside meeting rooms. Look for tables with the teal "Event Staff" banners. Staff will be able to provide any assistance you may need.

Conference Information

Locations listed are in the Salt Palace Convention Center

Registration Desk

Salt Palace Convention Center; North Foyer

Monday, April 10, 4:00 pm-7:00 pm

Tuesday, April 11, 7:00 am-5:30 pm

Wednesday, April 12, 8:00 am-5:00 pm

Lanyards sponsored by Today's Business Solutions

Exhibits

Ballroom E&F

Tuesday, April 11th, 11:00 am-5:00 pm

Wednesday, April 12th, 9:00 am-5:00 pm

Thursday, April 13th, 8:00 am-1:00 pm

Internet/Copy/Scan/Print Area

Sponsored by EnvisionWare

Ballroom E&F

Tuesday, April 11th, 11:00 am-5:00 pm

Wednesday, April 12th, 9:00 am-5:00 pm

Thursday, April 13th, 8:00 am-1:00 pm

Conference Welcome and SirsiDynix Opening Session

Ballroom A

Tuesday, April 11, 8:00 am-11:00 am

SirsiDynix Social

Sponsored by SirsiDynix

Ballroom H&J

Tuesday, April 11, 6:00 pm-9:00 pm

Ask SirsiDynix Room

General knowledge staff present all day with additional expert "office hours." New this year! The Psychology of User Behavior: Your library is awesome but are your patrons feeling it? Join the SirsiDynix user experience team in our UX Usability Lab and learn design secrets you can use to help patrons love your library. **All topics welcome any time.**
250D

Tuesday, April 11

Experts: 1:30-2:30 pm

Experts: 2:30-3:30 pm

Usability Lab: 1:45-4 pm

1:30 pm-4:00pm

API, Web Services, SaaS

Training/Mentor, Enterprise and E-library

UX Usability Lab

Wednesday, April 12

Experts: 9:30-10:30 am

Experts: 10:30-11:30 am

Experts 1:00-2:00 pm

Experts 3:00-4:00 pm

8:00 am-4:30 pm

Horizon

eRC and Discovery Tools

Public Services ILS - Holds, and BC Central

Symphony ILS and Administration, Horizon ILS and Administration

Thursday, April 13

Experts: 9:30-10:30 am

Experts: 10:30 am-noon

Experts: 1:00-2:00 pm

Usability Lab: 1:15-4:15 pm

8:00 am-2:00 pm

System Backups, Application Upgrades, and Copy Overs

BC Cat, BC Circ and BC Analytics

Horizon ILS and Administration, Symphony ILS and Administration

UX Usability Lab

COSUGI Business Meeting

Ballroom A

Wednesday, April 12, 4:30 pm-5:30 pm

SirsiDynix Executive Q&A

Ballroom A-C

Thursday, April 13, 10:45-11:45 am

Meeting rooms Salt Palace Convention Center

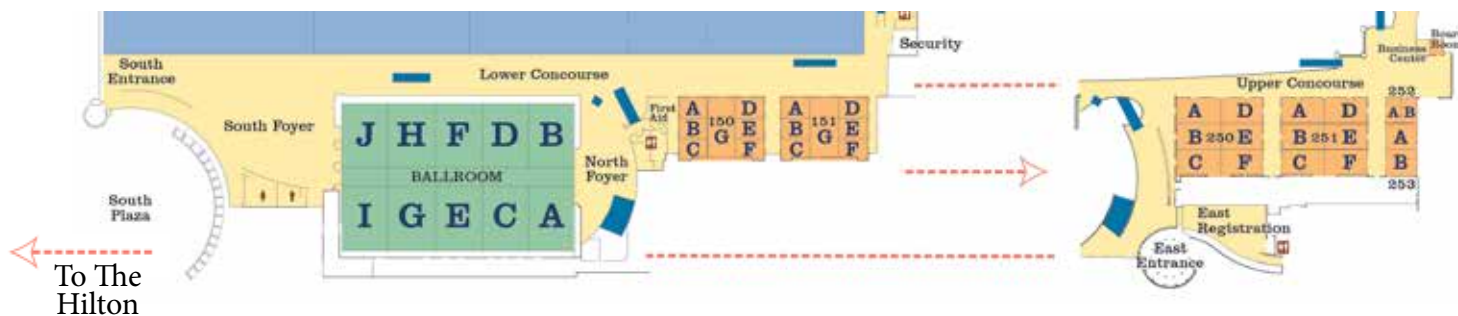
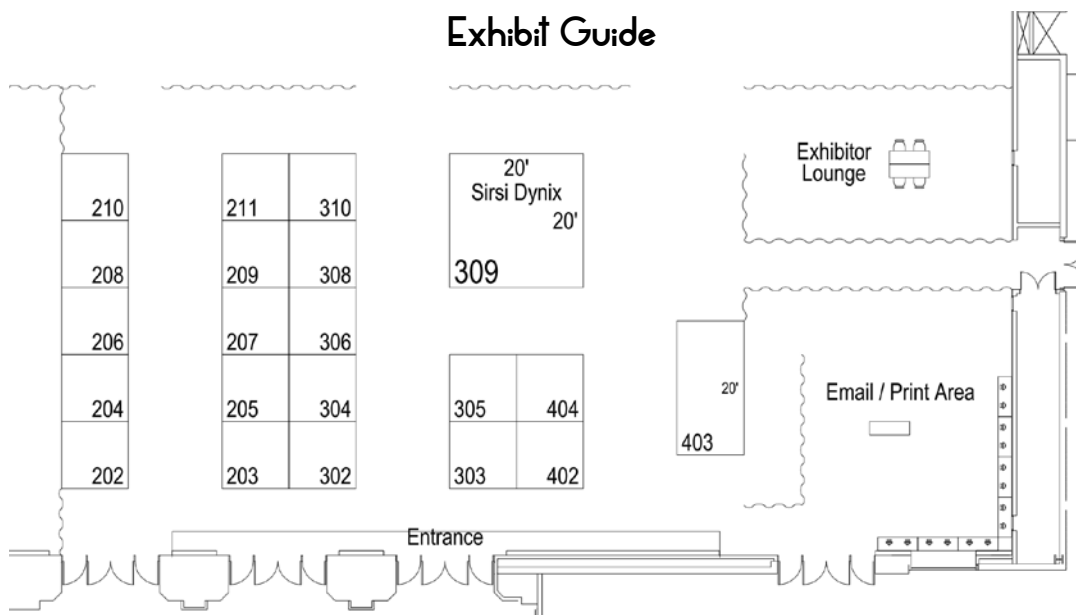


Exhibit Guide



SirsiDynix welcome

Welcome to Salt Lake City and COSUGI 2017!

Welcome to Salt Lake City and COSUGI 2017! We are always excited to see you each year, but it's extra special when we get to host the conference just a few minutes away from our corporate headquarters. Holding the event so close to home allows virtually all of our employees to participate in the conference and have a chance to interact with our wonderful customers. That's important to me. I think it helps us serve you better, because we can feel your commitment and that gives added meaning to everything we do.

For a number of reasons, it is fitting that this year we are emphasizing something unique. In addition to great, new products...we are emphasizing you. We want you to know that we believe in the power of libraries. We believe in you. And we want you to believe in yourselves and to recognize the profound influence for good that you bring to your users, your community and the world. We want you to do more than simply survive; we want you to thrive and flourish! Our ongoing commitment is to develop tools that empower libraries to function as the heart and soul of your communities.

I've mentioned many times before that our success as a company depends on your success as our customers. Now we want to take that concept and expand on it. At this conference, you'll see, hear and hopefully feel our genuine commitment to you and your amazing institutions. We will do everything in our power to demonstrate that we believe in your power...the power of libraries.

And of course, we also have a number of exciting, new products to tell you about. From the ever-expanding family of BLUEcloud core products, we'll be showing you BLUEcloud Circulation and BLUEcloud Acquisitions. We'll be introducing BLUEcloud Insights, a powerful reporting service that delivers

rich, meaningful data almost effortlessly. We'll also show you BLUEcloud Digital Academy, a comprehensive, digital programming collection designed to bring value to every library user, regardless of where they are in life. We look forward to showing you how each of these new products is designed to support and enhance the power of your team and to help you better serve your users.

2017 is going to be an eventful, productive and exciting year for SirsiDynix. We look to build on the successes of BLUEcloud over the past five years and we are working to make certain that you have the best productivity tools in the industry. We do this by both building great products, as well as integrating with other best-of-breed partners. We will continue to show by our actions that "connections" is not just a catch phrase, but stems from our core belief that no single vendor can build all of the tools that a library needs. It is only through meaningful cooperation with key partners that we can provide solutions tailored to your unique needs. And BLUEcloud, with its rich layer of API's and Web Services, is the most open, accessible platform in the industry. It is the ideal foundation to deliver on the vision of "Connections".

In conclusion, I want to personally thank the COSUGI Board for all the time and energy they put into making this event so amazing. Thank you for being here with us. We appreciate our relationship with COSUGI and with all SirsiDynix libraries. Together we can make a difference, because we all believe in the power of libraries.



Bill Davison, SirsiDynix Chief Executive Officer



SIRSIDYNIX

CUSTOMER RECEPTION

**"JUST WANNA
HAVE FUN"**

- CYNDI LAUPER

ALL NIGHT LONG...

PHOTOBOOTH OPEN

DINNER & DRINKS SERVED

COSTUMES WELCOME

TUESDAY NIGHT

SALT PALACE
BALLROOM H&J

6PM - 9PM


PROGRAM

6:00 - DINNER BEGINS

6:40 - LIBRARY AWARDS

7:00 - LIP SYNC BATTLE

Tuesday, April 11 Schedule at a Glance

Daylong	8:00-8:10 am	8:15 am-11:00 am	9:40-10:00 am
7:00 am-5:30 pm Registration <i>Salt Palace Convention Center; North Foyer</i>	Conference Welcome <i>Ballroom A</i> <p>Opening comments and welcome Kelli Staley, Chair, Customers of SirsiDynix Users Group, Inc. (COSUGI) and Head of Circulation, Collection & Computer Services at Lansing Public Library</p>	Opening Session: Connecting to a Bright Future <i>Ballroom A</i> <p>We understand libraries play powerful and important roles in their communities. At the opening session this year, get a look at the heart of SirsiDynix and why we believe in you and all you do for your communities. Join Bill Davison and other members of the executive team to learn about our current company direction, map for the future, exciting new products, and how BLUEcloud is working for the power of libraries—and most importantly—you!</p>	Morning Break <i>North Foyer</i>
11:00 am-5:00 pm Visit the Exhibits! <i>Ballroom E-F</i>			12:30-1:30 pm Lunch <p>Included with your</p>  <p>COSUGI Conference registration.</p> <i>Ballroom G-J</i>
11:00 am-5:00 pm Internet/Copy/Scan/Print Area <i>Ballroom E-F</i> <p>Sponsored by EnvisionWare</p>			





COSUGI 2017

11:30 am-12:30 pm

1:45-2:45 pm

3:00-4:00 pm

11:00 am-9:00 pm

250 A-C	Be a Horizon Ninja. Learn the Basic Administration Essentials <i>Audience: Horizon</i> Keith Oviatt, Sr. Support Analyst, SirsiDynix	Recreating Your Favorite Reports in Analytics <i>Audience: Horizon/BC Analytics</i> Jake Rundle, Technology Librarian, Hastings Public Library	Stump the Chumps: Horizon Edition <i>Audience: Horizon</i> See presenter titles/institutions listed in full program description.
250 E-F	Exporting Symphony Data to a Blacklight/Solr Discovery Environment: Past Challenges and Ideas for the Future <i>Audience: Symphony</i> See presenter titles/institutions listed in full program description.	SMS Texting to Check out Books: One Year Later <i>Audience: Symphony</i> Alicia Houston, ILS Specialist, Kansas City, Kansas Public Library	Stump the Chumps: Symphony Edition <i>Audience: Symphony</i> See presenter titles/institutions listed in full program description.
251 A-C	COSUGI First-Time Attendees Extravaganza <i>Audience: First Time Attendees</i> See presenter titles/institutions listed in full program description.	BLUEcloud Cataloging: Save It for Later <i>Audience: Horizon/BC Cataloging</i> Berit Nelson, VP, Library Relations, SirsiDynix <i>Repeats: Symphony session offered Wednesday 9:30-10:30</i>	Symphony and BLUEcloud: Roadmaps, Strategic Partner Programs and Development Processes <i>Rachel</i> <i>Bowell, Beta Software Manager; Matthew Phillips, Product Manager, SirsiDynix</i> <i>Repeats: Horizon session offered Thursday 3:15-4:15</i>
Ballroom A	Electric BLUE! How Do Libraries Dive into the 'Experience Economy' Resulting in a Transformation? <i>Audience: General</i> Ranny Lacanienta, Director, Product Management, SirsiDynix	Join Our Mr. Roboto for Your Technical Update <i>Audience: General</i> Sheridan Richey, VP Software Development and Product Management, SirsiDynix	SaaS: Keep on Loving You <i>Audience: General</i> Brett Hall, Director, Cloud Services, SirsiDynix
Ballroom B	Beat Bed Bugs with Two Custom Reports <i>Audience: Symphony</i> Jenny Pierce, ILS Administrator, PPLD; Kat Stephens, Senior Consultant, SirsiDynix	Never Gonna Give You Up: Introducing BLUEcloud Insights <i>Audience: General</i> Nate Berrett, Product Manager; Scott Wheelhouse, Senior VP, Operations, SirsiDynix	An App Solution <i>Audience: Symphony</i> Samantha DuPree, eContent Librarian, Kansas City, Kansas Public Library
Ballroom C	Wake Me up before You Go Go with MobileCirc for Symphony <i>Audience: Symphony/MobileCirc</i> Dr. Roslyn Dean, Product Specialist Manager, SirsiDynix <i>Repeats: Horizon session offered Wednesday, 8:15-9:15</i>	Could You Use a Dynamic Systems Manual? <i>Audience: General</i> Brian Johnstone, Systems Librarian, Bucks County Community College	Using BLUEcloud Cataloging for Record Improvement <i>Audience: BC Cataloging</i> Margie Maxfield Huth, Systems Librarian, Tarleton State University Libraries *Winner of the 2017 SirsiDynix Scholarship*
Ballroom D	BLUEcloud Campus: Just What I Needed <i>Audience: Academic/General</i> Carla Clark, Product Manager; Rick Branham, VP Global Accounts and Academic Library Initiatives, SirsiDynix	ONE Access: A Second Year Update on the Initiative that Gave Library Accounts to 150,000 Students <i>Audience: General</i> Michael Engelbrecht, Library Automation Systems Analyst, Charlotte Mecklenburg Library	Cash Management and BLUEcloud Commerce: Installing a Point-of-Sale System in a Multi-branch Public Library <i>Audience: BC Commerce</i> Lynnea Jacobson, Bibliographic Systems and Access Manager, Jacksonville Public Library; Alisha LeVasseur, Librarian III, Integrated Library Systems, Jacksonville Public Library

Visit the Exhibits!
 11:00 am-5:00 pm
Ballroom E-F

Afternoon Break
 2:45-3:00 pm
Ballroom E-F & 250s Foyer

SirsiDynix Social
 6:00-9:00 pm
 Sponsored by SirsiDynix
Ballroom H-J



Tuesday, April 11 Programs

8:00-11:00 am

Conference Welcome & Opening Session: Connecting to a Bright Future

*Tuesday 8:00-11:00 am
Ballroom A-C*

11:30 am-12:30 pm

Be a Horizon Ninja. Learn the Basic Administration Essentials

Are you a new administrator or perhaps would just like a basic refresher? Join us for the Horizon admin essentials!

Audience: Horizon
*Tuesday 11:30 am-12:30 pm
250 A-C*

Presenter: Keith Oviatt, Sr. Support Analyst, SirsiDynix

Exporting Symphony Data to a Blacklight/Solr Discovery Environment: Past Challenges and Ideas for the Future

I will discuss how we export our MARC records from Symphony for indexing in our Blacklight/Solr discovery environment, SearchWorks. Some topics I will present include the challenges and pitfalls we've experienced over the years with getting accurate and real-time data, and how new tools developed since our original implementation (e.g. Web Services, improved API tools) can to a certain degree improve our export process. A discussion will follow for other libraries to share their processes and ideas for overcoming past challenges.

Audience: Symphony
*Tuesday 11:30 am-12:30 pm
Room: 250 E-F*

Presenter: Shelley Doljack, Library Systems Programmer Analyst, Stanford University Libraries

COSUGI First-Time Attendees Extravaganza

COSUGI is like no other conference you've attended. We'll share some tips from veterans, and have some fun!

Audience: First Time Attendees
*Tuesday 11:30 am-12:30 pm
251 A-C*

Presenters: Kelli Staley, Head of Circulation, Collection & Computer Services & COSUGI Chair; Sean Farrell, Director, The Library of Hattiesburg Petal & Forrest County; Jake Rundle, Technology Librarian, Hastings Public Library; Eric Keith, Chief Marketing Officer, SirsiDynix

Electric BLUE! How Do Libraries Dive into the 'Experience Economy' Resulting in a Transformation?

B.L.U.E. - Best Library User Experience. What does "BLUE" mean to your library and how can SirsiDynix assist you in achieving your goals and objectives? Gone are the days of commodities, products and services. The key to succeeding in our industry is to offer experiences that would keep our end users coming back for more. Let's start the conversation!

Audience: General
*Tuesday 11:30 am-12:30 pm
Ballroom A*

Presenter: Ranny Lacanienta, Director, Product Management, SirsiDynix

Beat Bed Bugs with Two Custom Reports

Find out how two custom reports provide immediate help when locating items that may have been exposed to bed bugs. Public library ILS Administrator Jenny Pierce explains the need for and benefits of the reports, and SirsiDynix Senior Consultant Kat Stephens explains how the reports work.

Audience: Symphony
*Tuesday 11:30 am-12:30 pm
Ballroom B*

Presenters: Jenny Pierce, ILS Administrator, PPLD; Kat Stephens, Senior Consultant, SirsiDynix

Wake Me up before You Go Go with MobileCirc for Symphony

MobileCirc frees you to meet your users where they are: in the library or out and about the campus or community. We'll focus on MobileCirc for Symphony libraries during this session.

Audience: Symphony/MobileCirc
*Tuesday 11:30 am-12:30 pm
Ballroom C
Repeated: Horizon session offered Wednesday, 8:15-9:15 am*

Presenter: Dr. Roslyn Dean, Product Specialist Manager, SirsiDynix

BLUEcloud Campus: Just What I Needed

BLUEcloud Campus takes a progressive approach to delivering Best-of-Breed technology to academic libraries, using modern cloud technology and the industry's most extensive API/Web Services toolkit. Campus takes a comprehensive approach to managing all of your resources—both physical and electronic—with apps that cover Procurement, Resource Management, Fulfillment, and Discovery. While development is driven by the needs of the academic market, most of the development initiatives will benefit libraries of all types.

Audience: Academic/General

*Tuesday 11:30 am-12:30 pm
Ballroom D*

Presenters: Carla Clark, Product Manager; Rick Branham, VP Global Accounts and Academic Library Initiatives, SirsiDynix

1:45-2:45 pm

Recreating Your Favorite Reports in Analytics

WebReporter for Horizon keeps a lot of our stored reports ready to go at a moment's notice. BLUEcloud Analytics offers great features, but sometimes reinventing the wheel is the hardest task of all. This session will pair BCAnalytics pros from SirsiDynix with the rest of us, helping to recreate reports LIVE. Bring your laptop and your access to BCAnalytics--and be ready to ask questions and share best practices.

Audience: Horizon/BC Analytics
*Tuesday 1:45-2:45 pm
250 A-C*

Presenter: Jake Rundle, Technology Librarian, Hastings Public Library

SMS Texting to Check out Books: One Year Later

Kansas City, Kansas Public Library rolled out an automated Text-to-Checkout Program in May 2015 to allow patrons to check out books from micro libraries located in non-traditional library settings. We will discuss what we learned during this past year about the program and patrons along with some changes and enhancements. Statistical data, staff and patron experiences, and expansion plans also will be shared in this session.

Audience: Symphony
*Tuesday 1:45-2:45 pm
250 E-F*

Presenter: Alicia Houston, ILS Specialist, Kansas City, Kansas Public Library

BLUEcloud Cataloging: Save It for Later

BLUEcloud cataloging offers unprecedented ease in copy cataloging, bibliographic edits and merges, and holdings maintenance. We'll review the current functionality and roadmap during this session.

Audience: Horizon/BC Cataloging
*Tuesday 1:45-2:45 pm
251 A-C
Repeated: Symphony session offered Wednesday 9:30-10:30 am*

Presenter: Berit Nelson, VP, Library Relations, SirsiDynix

Join Our Mr. Roboto for Your Technical Update

Join us for an update on the leader of the pack: SirsiDynix's BLUEcloud platform. This session will focus on the technologies, architecture and all of the components making up BLUEcloud's drivetrain.

Audience: General

Tuesday 1:45-2:45 pm

Ballroom A

Presenter: Sheridan Richey, VP Software Development and Product Management, SirsiDynix

Never Gonna Give You Up: Introducing BLUEcloud Insights

SirsiDynix Insights combines the power of BLUEcloud Analytics with the ease of managed services to give you the reports you need on demand.

Audience: General

Tuesday 1:45-2:45 pm

Ballroom B

Presenters: Nate Berrett, Product Manager; Scott Wheelhouse, Senior VP, Operations, SirsiDynix

Could You Use a Dynamic Systems Manual?

How can you benefit from creating and maintaining your own systems manual? With practical advice, real examples, templates and more, come learn how one systems librarian went from jotting down notes to curating a dynamic 100+ page document.

Audience: General

Tuesday 1:45-2:45 pm

Ballroom C

Presenter: Brian Johnstone, Systems Librarian, Bucks County Community College

ONE Access: A Second Year Update on the Initiative that Gave Library Accounts to 150,000 Students

In Sept. 2015 the Charlotte Mecklenburg Library issued library accounts to all 150,000 students of the Charlotte-Mecklenburg School system. This session will review that initiative (legal agreements, policies, tech challenges) and give an update on the next steps.

Audience: General

Tuesday 1:45-2:45 pm

Ballroom D

Presenter: Michael Engelbrecht, Library Automation Systems Analyst, Charlotte Mecklenburg Library

3:00-4:00 pm

Stump the Chumps: Horizon Edition

Bring your issues to our panel of Horizon "experts". While you are at it, bring your great ideas and experiences to this discussion among Horizon comrades.

Audience: Horizon

Tuesday 3:00-4:00 pm

250 A-C

Presenters: Michael Engelbrecht, Library Automation Systems Analyst, Charlotte Mecklenburg Library; Phil Feilmeyer, Integrated Library System Manager, Hennepin County Library; Lynn Chandler Bertino, Systems Manager, Wake County Public Libraries; Kay Dunker, Systems Librarian, Valley Library Consortium; Lisa Broughman, Systems Administrator, Lynchburg Information Online Network

Stump the Chumps: Symphony Edition

Pick the collective brain of our panel of experts on anything to do with SirsiDynix Symphony or SirsiDynix Medley products.

Audience: Symphony

Tuesday 3:00-4:00 pm

250 E-F

Presenters: Mark Witteman, Technical Consultant, LOUIS: The Louisiana Library Network; Kendal Orrison, Executive Director, Resource Sharing Alliance NFP; Anita Winger, Automations System Manager, Mississippi State University; Pat Beers, System Administrator / ILS Coordinator, Johnson County Library

Symphony and BLUEcloud: Roadmaps, Strategic Partner

Programs and Development Processes

What's in a Symphony and BLUEcloud roadmap, anyway? We'll discuss the roadmap process, strategic partner programs, development processes and how they all come together into a release.

Audience: Symphony

Tuesday 3:00-4:00 pm

251 A-C

Repeated: Horizon session offered

Thursday 3:15-4:15 pm

Presenters: Rachel Howell, Beta Software Manager; Matthew Phillips, Product Manager, SirsiDynix

SaaS: Keep on Loving You

Relieve your library of the stress of server maintenance by hosting your data at one of SirsiDynix's secure data centers. With SirsiDynix SaaS, you don't have to worry about backing up your system, replacing hardware, or having enough security—we'll take care of it for you.

Audience: General

Tuesday 3:00-4:00 pm

Ballroom A

Presenter: Brett Hall, Director, Cloud Services, SirsiDynix

An App Solution

In today's mobile driven world, a library needs an app presence to connect with our patrons while helping to manage library staff workloads. Kansas City, Kansas Public Library looked at its options and made a choice to use a company that provides a robust, out-of-the-box solution with customization options that would allow for specialized programming development opportunities. We will discuss the app design and tailoring process, which includes incorporation of eContent resources, library card creation and events calendar, along with some concepts of future features within the app.

Audience: General

Tuesday 3:00-4:00 pm

Ballroom B

Presenter: Samantha DuPree, eContent Librarian, Kansas City, Kansas Public Library

Using BLUEcloud Cataloging for Record Improvement

One of the ways we make material discovery easier for our patrons is to use BLUEcloud Cataloging to improve our catalog records. Many of the records that we get from vendors, or records that were cataloged many years ago, lack fields like call numbers or subject headings that make it easier for patrons to find materials by subject. We use many of the features of BC Cataloging to improve these records, and I would like to share how we do this with the SirsiDynix community.

Audience: BC Cataloging

Tuesday 3:00-4:00 pm

Ballroom C

Presenter: Margie Maxfield Huth, Systems Librarian, Tarleton State University Libraries
Winner of the 2017 SirsiDynix Scholarship

Cash Management and BLUEcloud Commerce: Installing a Point-of-Sale System in a Multi-branch Public Library

The Jacksonville Public Library conducted a pilot project in 2016 to use the cash management feature and BLUEcloud Commerce for credit card payments in 4 of our 21 libraries. The goal of the project was to reduce transaction errors from the previous system and streamline the process for the circulation staff. The response from library staff was overwhelmingly positive which led to the decision to install the system in all of the JPL libraries by March of 2017. Covered topics include our project plan, implementation, staff feedback and future plans.

Audience: BC Commerce

Tuesday 3:00-4:00 pm

Ballroom D

Presenters: Lynnea Jacobson, Bibliographic Systems and Access Manager, Jacksonville Public Library; Alisha LeVasseur, Librarian III, Integrated Library Systems, Jacksonville Public Library

Wednesday April 12 Schedule at a Glance

8:15-9:15 am

9:30-10:30 am

11:15 am-12:15 pm

250 A-C	Don't go Overboard, Goldie! Go SaaS! <i>Audience: Horizon</i> Chris Magnusson, Regional Librarian - Automation, Arrowhead Library System *Winner of the 2017 SirsiDynix Scholarship*	You're the Inspiration for Horizon <i>Audience: Horizon</i> Brent Thompson, Product Manager, SirsiDynix	Horizon Lightning Talks <i>Audience: Horizon</i> See presenter titles/institutions listed in full program description.
250 E-F	Wake Me up before You Go Go with MobileCirc for Horizon <i>Audience: Horizon</i> Dr. Roslyn Dean, Product Specialist Manager, SirsiDynix <i>Repeats: Symphony session offered Tuesday, 11:30 am-12:30 pm</i>	Extend Your Symphony System with Application Programming Interfaces (APIs) and Web Services <i>Audience: Symphony</i> Margaret Pelfrey, Manager - Consulting and Training, SirsiDynix	SQL Is Not Just for Horizon: Playing with Symphony SQL <i>Audience: Symphony</i> Francis Beaumier, IT Specialist, Brown County Library
251 A-C	She Blinded Me with Data: BLUEcloud Analytics <i>Audience: BC Analytics</i> Nate Berrett, Product Manager, SirsiDynix	BLUEcloud Cataloging: Save It for Later <i>Audience: Symphony/BC Cataloging</i> Berit Nelson, VP, Library Relations, SirsiDynix <i>Repeats: Horizon session offered Tuesday 1:45-2:45 pm</i>	When Spreadsheets Fail. Better Data Management Using Web Forms and Xataface <i>Audience: General</i> Eric Sisler, Library Network Specialist, Westminster Public Library; Jean Ward, Library Application Specialist, Westminster Public Library
Ballroom A	Everybody Wants to Secure the World <i>Audience: General</i> Ben Card, Information Security Officer, SirsiDynix	Electric Slide into Your Symphony System <i>Audience: Symphony</i> Matthew Phillips, Product Manager, SirsiDynix	SAIL Accounts: Adding a Public School System to a Public Library <i>Audience: General</i> Robert Hall, ILS Manager, Anne Arundel Public Library System
Ballroom B	Pump up the Content with SirsiDynix Content and Connectors <i>Audience: BC Digital Academy</i> Tracy Moyers, Director of Product Implementations; Michael Staten, Product Manager; Nathan Peterson, Product Manager, SirsiDynix	MobileCirc Sharing Session <i>Audience: MobileCirc</i> Melissa Klein, ILS Specialist, Winnefox Library System	I Want Candy: Enhancement Process <i>Audience: General</i> Natalie Palermo, Assistant Director for Technical Services, Louisiana State University Law Center; Rachel Bowell, Beta Software Manager, SirsiDynix
Ballroom C	Mining for Gold: Using Google Analytics in e-Library <i>Audience: Symphony</i> Mary Daubenspeck, Systems Librarian, SCILS Consortium	BLUEcloud Analytics Implementations for Dummies. How We Achieved Reporting Domination in a Large Consortia <i>Audience: BC Analytics</i> Kendal Orrison, Executive Director, Resource Sharing Alliance NFP	How to Design and Deliver Effective Presentations <i>Audience: General</i> Eric Keith, Chief Marketing Officer; Ken Bonney, Presentation Expert; Robert Storer, Marketing Manager, SirsiDynix
Ballroom D	Consortia Sharing Session and SIG Meeting <i>Audience: General</i> Mandy Fleming, ILS and Technical Services Manager, Southern Tier Library System; John Goodyear, Director, Chemeketa Cooperative Regional Library Service	Affordable Learning LOUISiana: a Library Consortium Strives to Ease Textbook Costs for Students <i>Audience: Academic</i> Mark Witteman, Technical Consultant, LOUIS: The Louisiana Library Network; Marcy Stevens, Library Consortium Analyst, LOUIS: The Louisiana Library Network	BLUEcloud eRM: Don't You Want Me, Baby? <i>Audience: Academic; BC eRM</i> Carla Clark, Product Manager; Rick Branham, VP Global Accounts and Academic Library Initiatives, SirsiDynix

Daylong

1:45-2:45 pm

3:15-4:15 pm

4:30-5:30 pm

**8:00 am-5:00 pm
Registration**

Salt Palace Convention
Center; North Foyer

**9:00 am-5:00 pm
Internet/Copy/Scan/
Print Area**

Ballroom E&F
Sponsored by
EnvisionWare

**9:00 am-5:00 pm
Visit the Exhibits!**

Ballroom E&F

**10:30-11:15 am
Morning Break**

Ballroom E-F &
250s Foyer

**12:15-1:15 pm
Lunch**



Included with your
COSUGI Conference
registration.
Ballroom G-J

**1:15-1:45 pm
Exhibits**

No Conflict Time
Ballroom E&F

**2:45-3:15 pm
Afternoon Break**

Ballroom E-F and
250s Foyers

250 A-C

**Live in the Sandbox with Kay
and Jake (Part One)**

Audience: Horizon
Kay Dunker, Systems Librarian, Valley
Library Consortium; Jake Rundle, Technology
Librarian, Hastings Public Library

250 E-F

Gmail for Horizon Notices

Audience: Horizon
Lynn Chandler Bertino, Systems Manager,
Wake County Public Libraries

251 A-C

**BLUEcloud Visibility Sharing
Session**

Audience: BC Visibility
Karla Smith, ILS Manager, Winnefox
Library System

Ballroom
A

Circulation Sharing Session

Audience: General
Melissa Klein, ILS Specialist, Winnefox
Library System

Ballroom
B

**Be a Symphony Hero. Learn the
Basic Administration Essentials**

Audience: Symphony
Aaron Oldroyd, Customer Support
Manager; Tracy Richardson, Senior
Support Analyst; Megan Jatioui, Support
Analyst; and Tyler Cazier, Support Analyst,
SirsiDynix

Ballroom
C

Adventures in Data Services

Audience: General
Tracy Moyers, Director of Product
Implementations, SirsiDynix

Ballroom
D

**BLUEcloud Mobile: Just Can't Get
Enough**

Audience: BLUEcloud Mobile
Michael Staten, Product Manager,
SirsiDynix

**Live in the Sandbox with Kay
and Jake (Part Two)**

Audience: Horizon
Kay Dunker, Systems Librarian, Valley
Library Consortium; Jake Rundle, Technology
Librarian, Hastings Public Library

**Leveraging Symphony Web
Services & API for a Better Patron
Experience**

Audience: Symphony
Scott Stanley, Senior Manager Information
Technology, Calgary Public Library; Anton
Chuppin, Manager, IT Interfaces Group,
Calgary Public Library

**Power up Your Library with the
New Features in the Support
Center**

Audience: General
Reed Farnsworth - Knowledge Base
Analyst/CS Training Coordinator,
SirsiDynix

Weird User Science

Audience: General
Garr Ovard, Senior UI/UX Designer; Jared
Masterson, UI/UX Designer, SirsiDynix

**BLUEcloud Circulation:
You Run Me Round**

Audience: Symphony/BC Circulation
Berit Nelson, VP, Library Relations,
SirsiDynix
*Repeats: Horizon session offered Thursday
1:00-1:45*

**SirsiDynix Application Upgrade
Q&A**

Audience: General
Tracy Moyers, Director of Product
Implementations, SirsiDynix

Enterprise Sharing Session

Audience: Enterprise
Anita Winger, Automations System
Manager, Mississippi State University;
Tyler Irvin, Technology Support Librarian,
SELCO

**COSUGI Business
Meeting**

Ballroom A



Wednesday April 12 Programs

8:15-9:15 am

Don't go Overboard, Goldie! Go SaaS!

Having a plan will be a lifesaver when moving to SaaS. While Sirsi-Dynix handles the big server, SIP, NCIP, HIP type of changes, your library IT staff need to assign licenses and manage all of your local resources such as printers, scanners, and preferences in Horizon.

Audience: Horizon

Wednesday 8:15-9:15 am

250 A-C

Presenter: Chris Magnusson, Regional Librarian - Automation, Arrowhead Library System *Winner of the 2017 SirsiDynix Scholarship*

Wake Me up before You Go Go with MobileCirc for Horizon

MobileCirc frees you to meet your users where they are: in the library or out and about the campus or community. We'll focus on MobileCirc for Horizon libraries during this session.

Audience: Horizon

Wednesday 8:15-9:15 am

250 E-F

Repeated: Symphony session offered Tuesday, 11:30 am-12:30 pm

Presenter: Dr. Roslyn Dean, Product Specialist Manager, SirsiDynix

She Blinded Me with Data:

BLUEcloud Analytics

BLUEcloud Analytics gives you the big picture on your library services and magnifies how even small adjustments may help you better meet the needs of your community. Join us to learn about the latest capabilities and upcoming developments.

Audience: BC Analytics

Wednesday 8:15-9:15 am

251 A-C

Presenter: Nate Berrett, Product Manager, SirsiDynix

Everybody Wants to Secure the World

Come learn about the SirsiDynix security and privacy updates from the past year: what we have in progress, and where we're headed in 2017.

Audience: General

Wednesday 8:15-9:15 am

Ballroom A

Presenter: Ben Card, Information Security Officer, SirsiDynix

Pump up the Content with SirsiDynix Content and Connectors

Learn about BLUEcloud Digital Academy's courses and content for your end users as well as other data enrichment and connectors that amp up your public interfaces and let your community discover all of the resources your library offers.

Audience: BC Digital Academy

Wednesday 8:15-9:15 am

Ballroom B

Presenters: Tracy Moyers, Director of Product Implementations; Michael Staten, Product Manager; Nathan Peterson, Product Manager, SirsiDynix

Mining for Gold: Using Google Analytics in e-Library

Learn more about how the SCILS Consortium (Academic) uses Google Analytics in e-Library to track searches both in the catalog, as well as links to eBook databases and the shared statewide system. In this session hear how this information can be used for collection development, patron education, and catalog record enhancements. It will also include coding for implementing Google Analytics in e-Library, setting up an event tracker for a link, and tracking successful and failed searches in the catalog.

Audience: Symphony

Wednesday 8:15-9:15 am

Ballroom C

Presenter: Mary Daubenspeck, Systems Librarian, SCILS Consortium



Consortia Sharing Session and SIG Meeting

The session moderators will lead participants in a discussion of common issues for Symphony and Horizon consortia as well as a brief update on the Symphony Consortia forum's enhancement requests. The Consortia SIG will also conduct its business meeting and elections.

Audience: General

Wednesday 8:15-9:15 am

Ballroom D

Presenters: Mandy Fleming, ILS and Technical Services Manager, Southern Tier Library System; John Goodyear, Director, Chemeketa Cooperative Regional Library Service

9:30-10:30 am

You're the Inspiration for Horizon

We'll review recent Horizon releases and preview upcoming capabilities in Horizon!

Audience: Horizon

Wednesday 9:30-10:30 am

250 A-C

Presenter: Brent Thompson, Product Manager, SirsiDynix

Extend Your Symphony System with Application Programming Interfaces (APIs) and Web Services

APIs and Web Services offer you the flexibility to extend your system to better meet local staff and end user needs. Join us to learn of projects you can consider, development community starting points and a little Q&A time.

Audience: Symphony

Wednesday 9:30-10:30 am

250 E-F

Presenter: Margaret Pelfrey, Manager - Consulting and Training, SirsiDynix

BLUEcloud Cataloging:

Save It for Later

BLUEcloud cataloging offers unprecedented ease in copy cataloging, bibliographic edits and merges, and holdings maintenance. We'll review the current functionality and roadmap during this session.

Audience: Symphony/BC Cataloging

Wednesday 9:30-10:30 am

251 A-C

Repeated: Horizon session offered Tuesday 1:45-2:45 pm

Presenter: Berit Nelson, VP, Library Relations, SirsiDynix

Electric Slide into Your Symphony System

We'll review recent Symphony releases and preview upcoming capabilities in Symphony!

Audience: Symphony

Wednesday 9:30-10:30 am

Ballroom A

Presenter: Matthew Phillips, Product Manager, SirsiDynix

MobileCirc Sharing Session

The session moderators will lead participants in a discussion of common issues for users of MobileCirc for both Symphony and Horizon. Additionally, the Enhancement Forum Moderator will provide an update on MobileCirc Enhancement Requests.

Audience: MobileCirc

Wednesday 9:30-10:30 am

Ballroom B

Presenter: Melissa Klein, ILS Specialist, Winnefox Library System

BLUEcloud Analytics

Implementations for Dummies. How We Achieved Reporting Domination in a Large Consortia

Learn how consortia staff implemented BLUEcloud Analytics for our 143 member libraries. This session will cover initial report template design philosophy and creation, user setup (view vs analyst), supplemental training documentation creation, user training experience, and how to provide ongoing support for our 'data freaks' and those 'less reporting inclined'. Note: this presentation will focus primarily on reports, not Visual Dashboards.

Audience: BC Analytics

Wednesday 9:30-10:30 am

Ballroom C

Presenter: Kendal Orrison, Executive Director, Resource Sharing Alliance NFP

Affordable Learning LOUISiana: a Library Consortium Strives to Ease Textbook Costs for Students

Textbooks for higher education are expensive, compelling many students to make hard financial choices. Students who buy textbooks late or not at all are in much greater danger of dropping out or failing. In 2014, the Louisiana Board of Regents asked the LOUIS Library Network to figure out how the college and university libraries of Louisiana could help. The presenters will discuss how the LOUIS libraries are striving to reduce student textbook costs by using Symphony API and WorldCat's XID web service to identify course readings already in the collection and placing them on reserve; by loading MARC records for Open

Education Resources (OERs) into the catalog and making them available to students and faculty; and by helping libraries calculate ROI based on potential savings to students.

Audience: Academic

Wednesday 9:30-10:30 am

Ballroom D

Presenters: Mark Witteman, Technical Consultant, LOUIS: The Louisiana Library Network; Marcy Stevens, Library Consortium Analyst, LOUIS: The Louisiana Library Network

11:15 am-12:15 pm

Horizon Lightning Talks

Seasoned Horizon administrators will present five, 10-minute talks on topics they think you should know: Using the Horizon debugger - Monitoring Horizon processes & online catalogs - Customizing view sets - Creating a custom mq_view - Creating a custom day end job.

Audience: Horizon

Wednesday 11:15 am-12:15 pm

250 A-C

Presenters: Phil Feilmeyer, Integrated Library System Manager, Hennepin County Library; Michael Engelbrecht, Library Automation Systems Analyst, Charlotte Mecklenburg Library; Lynn Chandler Bertino, Systems Manager, Wake County Public Libraries; Tyler Irvin, Technology Support Librarian, SELCO

SQL Is Not Just for Horizon: Playing with Symphony SQL

Symphony provides a powerful set of API tools, meaning that you never have to touch the underlying SQL. However, on your Oracle or Microsoft SQL Server database, SQL is still there behind the scenes. In this session we will look at 10 reasons why you would want to use SQL and 10 reasons why you wouldn't. We will also take a look at a handful of SQL-based solutions. Asking questions is highly encouraged.

Audience: Symphony

Wednesday 11:15 am-12:15 pm

250 E-F

Presenter: Francis Beaumier, IT Specialist, Brown County Library

When Spreadsheets Fail. Better Data Management Using Web Forms and Xataface

Westminster Public Library IT staff was looking for a better way to manage PC and equipment inventory. We were using a combination of multiple spreadsheets and Tech Atlas (now discontinued), which was frustrating, incomplete and inefficient.



We undertook a pilot project using MySQL and Xataface to better manage our data using web forms and a relational database, which was so successful that we have since found other uses for it. The presentation will cover project background, a live demo and a review of potential pitfalls.

Audience: General

Wednesday 11:15 am-12:15 pm

251 A-C

Presenters: Eric Sisler, Library Network Specialist, Westminster Public Library; Jean Ward, Library Application Specialist, Westminster Public Library

SAIL Accounts: Adding a Public School System to a Public Library

The Anne Arundel County Library system added the borrower records from their county public school system to their database in an effort to provide the library's resources to all the students in the county. The SAIL (Student Access to Improved Learning) accounts are special library accounts, which are used to borrow books, e-books, magazines, journals, online encyclopedias, educational DVDs and other resources from the public library, as well as providing access to premium resources like Lynda.com or Rosetta Stone. While these accounts are fine-free, they still need to return the books on time! The presenters will highlight administrative and policy issues as well as the technical challenge for maintaining an 80,000 account user population.

Audience: General

Wednesday 11:15 am-12:15 pm

Ballroom A

Presenter: Robert Hall, ILS Manager, Anne Arundel Public Library System

Wednesday April 12 Programs

I Want Candy: Enhancement Process

Join our COSUGI Enhancements Coordinator and SirsiDynix's Beta Software Manager for a discussion of the evolving nature of the enhancements process.

Audience: General

Wednesday 11:15 am-12:15 pm

Ballroom B

Presenters: Natalie Palermo, Assistant Director for Technical Services, Louisiana State University Law Center; Rachel Bowell, Beta Software Manager, SirsiDynix

How to Design & Deliver Effective Presentations

Join SirsiDynix's Presenter Extraordinaire Ken Bonney, Chief Marketing Officer Eric Keith, and Marketing Manager Robert Storer as they talk about what goes into effective presentations. From slide design and layout to how much text you really need, learn from SirsiDynix's finest how to captivate any audience. Whether you're presenting to the staff or the board, get the know-how to wow.

Audience: General

Wednesday 11:15 am-12:15 pm

Ballroom C

Presenters: Eric Keith, Chief Marketing Officer; Ken Bonney Presentation Expert; Robert Storer, Marketing Manager, SirsiDynix

BLUEcloud eRM: Don't You Want Me, Baby?

BLUEcloud eRM will provide comprehensive management of your eResource data: metadata, access, acquisitions, suppliers, licenses, customized workflows, analytics, and all documentation. Carla and Rick will demonstrate the current release and will discuss future enhancements. Note that while eRMs are most commonly used within Academic libraries, any library with eResources will benefit from this streamlined and simple approach to managing those resources.

Audience: Academic; BC eRM

Wednesday 11:15 am-12:15 pm

Ballroom D

Presenters: Carla Clark, Product Manager; Rick Branham, VP Global Accounts and Academic Library Initiatives, SirsiDynix

1:45-2:45 pm

Live in the Sandbox with Kay and Jake (Part One)

Live demos in a Horizon training database will show newbies and pros alike how to set up some of the greatest system shortcuts, which come only with experience. Part One covers administration in Horizon.

Audience: Horizon

Wednesday 1:45-2:45 pm

250 A-C

Presenters: Kay Dunker, Systems Librarian, Valley Library Consortium; Jake Rundle, Technology Librarian, Hastings Public Library

Gmail for Horizon Notices

Following months of blacklisted email notices, Wake County Public Libraries stopped using our county's email server and starting using Gmail to send notices. The change required acquiring a new domain, purchasing Google for Work, and setting up an SMTP relay. After a using Gmail for a year, our emails are no longer blacklisted, we have fewer bounce-backs, and we have a lot more flexibility and control over our email.

Audience: Horizon

Wednesday 1:45-2:45 pm

250 E-F

Presenter: Lynn Chandler Bertino, Systems Manager, Wake County Public Libraries

BLUEcloud Visibility Sharing Session

Session moderators will lead attendees in a discussion on using BLUEcloud Visibility in your libraries.

Audience: BC Visibility

Wednesday 1:45-2:45 pm

251 A-C

Presenter: Karla Smith, ILS Manager, Winnefox Library System

Circulation Sharing Session

The session moderators will lead participants in a discussion of issues commonly found in circulation departments, as well as give updates on enhancement requests.

Audience: General

Wednesday 1:45-2:45 pm

Ballroom A

Presenter: Melissa Klein, ILS Specialist, Winnefox Library System

Be a Symphony Hero. Learn the Basic Administration Essentials

Are you a new administrator or perhaps would just like a basic refresher? Join us for the Symphony admin essentials!

Audience: Symphony

Wednesday 1:45-2:45 pm

Ballroom B

Presenters: Aaron Oldroyd, Customer Support Manager; Tracy Richardson, Senior Support Analyst; Megan Jatioui, Support Analyst; and Tyler Cazier, Support Analyst, SirsiDynix

Adventures in Data Services

Would you like to improve the quality of your Horizon or Symphony bibliographic and authority records? Make it easy for your patrons to access great courses and educational content? Do you need to add RDA or reading program information to your catalog (Lexile, Accelerated Reader and Reading Counts)? Have better data for BC Visibility and BIBFRAME? Maybe you have duplicate records in your current database. If yes, then please join us as we discuss services designed to enhance the quality of your data. Our goal is to save time for your technical services department and to help your patrons find your material. All attendees will receive a free bibliographic data analysis report from SirsiDynix--a \$250 value.

Audience: General

Wednesday 1:45-2:45 pm

Ballroom C

Presenter: Tracy Moyers, Director of Product Implementations, SirsiDynix



BLUEcloud Mobile: Just Can't Get Enough

Introducing BLUEcloud Mobile: The updated SirsiDynix mobile app lets you meet your patrons where they are with library branding, discovery of physical and electronic resources, library programming, patron self-check and more.

Audience: BLUEcloud Mobile

*Wednesday 1:45-2:45 pm
Ballroom D*

Presenter: Michael Staten, Product Manager, SirsiDynix

3:15-4:15 pm

Live in the Sandbox with Kay and Jake (Part Two)

Live demos in a Horizon training database will show newbies and pros alike how to set up some of the greatest system shortcuts, which come only with experience. Part Two covers BLUEcloud administration setup for users, cataloging profiles, circulation profiles, and locations.

Audience: Horizon

*Wednesday 3:15-4:15 pm
250 A-C*

Presenters: Kay Dunker, Systems Librarian, Valley Library Consortium; Jake Rundle, Technology Librarian, Hastings Public Library

Leveraging Symphony Web Services & API for a Better Patron Experience

The Calgary Public Library's strategic plan places an emphasis on both the removal of barriers when accessing library service, and making patrons' experience easy and enjoyable. Calgary Public Library IT Department developed a number of applications and utilities to help achieve these goals, with one of the common features of these applications being their reliance of Symphony API and Web Services. In this session we will discuss the benefits and challenges of using custom-built applications for critical library services. Among the applications reviewed will be web-based interfaces for self-registration and account management for patrons; and web-based tools to allow staff to

manage patrons' accounts and circulation tasks. We will also review the collaboration between Calgary Public Library and Calgary Board of Education (CBE) to allow every CBE student an unhindered access to the library e-resources.

Audience: Symphony

*Wednesday 3:15-4:15 pm
250 E-F*

Presenters: Scott Stanley, Senior Manager Information Technology, Calgary Public Library; Anton Chuppin, Manager, IT Interfaces Group, Calgary Public Library

Power up Your Library with the New Features in the Support Center

Learn more about new and planned features in the SirsiDynix Support Portal.

Audience: General

*Wednesday 3:15-4:15 pm
251 A-C*

Presenter: Reed Farnsworth - Knowledge Base Analyst/CS Training Coordinator, SirsiDynix

Weird User Science

Your library is awesome but are your patrons feeling it? Join the SirsiDynix user experience team and learn design secrets you can use to help patrons love your library.

Audience: General

*Wednesday 3:15-4:15 pm
Ballroom A*

Presenter: Garr Ovard, Senior UI/UX Designer; Jared Masterson, UI/UX Designer, SirsiDynix

BLUEcloud Circulation: You Run Me Round

Meet the latest member of the BLUEcloud family: BLUEcloud Circulation! We'll explore the initial capabilities and upcoming features as we take Circulation to the web.

Audience: Symphony/BC Circulation

*Wednesday 3:15-4:15 pm
Ballroom B*

Repeated: Horizon session offered

Thursday 1:00-1:45

Presenter: Berit Nelson, VP, Library Relations, SirsiDynix

SirsiDynix Application Upgrade Q&A

Calling all System Administrators! SirsiDynix would like to give you an update and obtain your insight into how our upgrades affect your staff and patrons. Over the last year, we have spent considerable time analyzing our preparation, scheduling, and upgrade processes. With this in mind, we would like to give you an update of some key actions which can be taken to reduce the risk of issues occurring during the upgrade. We would also love to have your input as to how we can make this process as smooth as possible for your library. So come join us, and be prepared to share your experiences and participate in our open discussions.

Audience: General

*Wednesday 3:15-4:15 pm
Ballroom C*

Presenter: Tracy Moyers, Director of Product Implementations, SirsiDynix

Enterprise Sharing Session

The session moderators will lead participants in a discussion of common issues for users of Enterprise.

Audience: Enterprise

*Wednesday 3:15-4:15 pm
Ballroom D*

Presenters: Anita Winger, Automations System Manager, Mississippi State University; Tyler Irvin, Technology Support Librarian, SELCO

4:30-5:30 pm

COSUGI Business Meeting

The annual COSUGI membership business meeting includes an open forum for discussion and new ideas.

Wednesday 4:30-5:30 pm

Ballroom A

Presenter: Kelli Staley, Chair, Customers of SirsiDynix Users Group, Inc.



Thursday April 13 Schedule at a Glance

Daylong	8:15-9:00 am	9:15-10:00 am	10:45-11:45 am
8:00 am-1:00 pm Internet/Copy/Scan/ Print Area <i>Ballroom E-F</i> Sponsored by EnvisionWare	250 A-C Everything's More Fun in Batches <i>Audience: Horizon</i> Lynn Chandler Bertino, Systems Manager, Wake County Public Libraries	Any Way You Want It with Web Services - That's the Way You Need It! <i>Audience: Horizon</i> Brent Thompson, Product Manager, SirsiDynix <i>Repeats: Symphony session offered Thursday 1:00-1:45</i>	SirsiDynix Executive Q&A <i>Audience: General</i> SirsiDynix Executive Team <i>Ballroom A-C</i>
8:00 am-1:00 pm Visit the Exhibits! <i>Ballroom E-F</i>	250 E-F Academic Libraries Sharing Session <i>Audience: Academic</i> Natalie Palermo, Interim Co-Director for the Law Library & Information Technology Services, Louisiana State University Law Center Library; Lisa Broughman, Technical Services Librarian, Randolph College	Power up with RFID Self-Service <i>Audience: General</i> Chris Harris, VP Account Management - Americas	12:00-1:00 pm Lunch Included with your COSUGI Conference registration. <i>Ballroom G-J</i>
10:00-10:30 am Exhibits No Conflict Time <i>Ballroom E-F</i>	251 A-C BLUEcloud Cataloging Sharing Session <i>Audience: BC Cataloging</i> Jake Rundle, Technology Librarian, Hastings Public Library	How the KC-LSP Team Learned BLUEcloud Analytics and Prepared to Roll It out to Their Staff <i>Audience: BC Analytics</i> Wendi Reinwald, Library Services Program Coordinator, Kansas City Missouri Public Library	
10:00-10:30 am Morning Break <i>Ballroom E-J and 250s foyer</i>	Ballroom A Symphony Systems Administration Sharing Session <i>Audience: Symphony</i> Pat Beers, System Administrator / ILS Coordinator, Johnson County Library	What materials Are We Buying? Custom Web Pages to View Funds Using Symphony API <i>Audience: Symphony</i> Mark Wittman, Technical Consultant, LOUIS: The Louisiana Library Network	1:45-2:00 pm Afternoon Break <i>North and 250s foyers</i>
	Ballroom B Quest for 24 <i>Audience: General</i> Sam Moore, Technical Services Associate, Kansas City, Kansas Public Library	Endless Love with Community Funded Services <i>Audience: General</i> Eric Keith, Chief Marketing Officer, SirsiDynix	
	Ballroom C Using Design Think to Improve Your Patrons' Experience <i>Audience: General</i> Michelle Boisvenue-Fox, Director of Innovation and User Experience, Kent District Library	Discovery Platform: So Wonderfully, Wonderfully, Wonderfully, Wonderfully, Pretty! <i>Audience: General/Enterprise</i> Michael Staten, Product Manager, SirsiDynix	
	Ballroom D Consulting Services: Rescue Me! <i>Audience: General</i> Margaret Pelfrey, Manager - Consulting and Training, SirsiDynix	Walk down to Electronic Resource Central Avenue <i>Audience: General/eRC</i> Nathan Peterson, Product Manager, SirsiDynix	

1:00-1:45 pm

2:00-3:00pm

3:15-4:15pm

250 A-C	BLUEcloud Circulation: You Run Me Round <i>Audience: Horizon/BC Circulation</i> Berit Nelson, VP, Library Relations, SirsiDynix <i>Repeats: Symphony session offered Wednesday 3:15-4:15 pm</i>	Horizon System Administrator Sharing Session <i>Audience: Horizon</i> Kay Dunker, Systems Librarian, Valley Library Consortium	Horizon and BLUEcloud: Roadmaps, Strategic Partner Programs and Development Processes <i>Audience: Horizon</i> Rachel Howell, Beta Software Manager; Brent Thompson, Product Manager, SirsiDynix <i>Repeats: Symphony session offered Tuesday 3:00-4:00 pm</i>
250 E-F	Time after Time: Backups and Restores <i>Audience: General</i> Stephen Warner, Support Engineer, SirsiDynix	Retooling WorkFlows Toolbars: One Size Fits None <i>Audience: Symphony</i> Karla Smith, ILS Manager, Winnefox Library System	Walk Like a SQLian <i>Audience: Horizon</i> Jeremy Newville, Consultant, SirsiDynix
251 A-C	How KC-LSP Planned and Introduced Analytics to Our Member Sites. Our Successes, Our Failures and Our Handouts <i>Audience: BC Analytics</i> Wendi Reinwald, Library Services Program Coordinator, Kansas City Missouri Public Library	Symphony Reports Sharing Session <i>Audience: Symphony</i> Natalie Palermo, Interim Co-Director for the Law Library & Information Technology Services, Louisiana State University Law Center Library	Walking on Sunshine with BLUEcloud Acquisitions <i>Audience: BC Acquisitions</i> Mike Hilmo, Product Manager, SirsiDynix
Ballroom A	Get into the Groove with Mentor Training <i>Audience: General</i> Katie Lusk, Trainer and Consultant, SirsiDynix	Using BLUEcloud Analytics and Excel to Find the Busiest Times at the Library <i>Audience: BC Analytics</i> Marlene Pelyhes, Library Systems and Application Specialist, CLEVNET	BLUEcloud Analytics Sharing Session <i>Audience: BC Analytics</i> Kendal Orrison, Executive Director, Resource Sharing Alliance NFP; Nate Berrett, Product Manager, SirsiDynix
Ballroom B	Sharing is Caring - A Tour around the Ottawa Public Library's Open Data Project <i>Audience: Symphony</i> Stirling Prentice, Systems Librarian, Ottawa Public Library	Because Your Kiss Is on My BLUEcloud Lists <i>Audience: Academic/General</i> Michael Staten, Product Manager, SirsiDynix	Blended Families: Supporting Resource Sharing in a Multi-ILS Cooperative <i>Audience: General</i> Doug Yancey, Web Services Librarian, Chemeketa Cooperative Regional Library Service; John Goodyear, Director, Chemeketa Cooperative Regional Library Service
Ballroom C	Symphony Academic Reserves Sharing Session <i>Audience: Symphony/Academic</i> Sarah Seestone, Assistant Head, Access Services, Stanford University Libraries	BLUEcloud Visibility: I Can See Clearly Now <i>Audience: BC Visibility</i> Justin Swain, Product Manager, SirsiDynix	Enterprise: Creating Facets <i>Audience: Enterprise</i> Chanel Wheeler, Programmer/Analyst, Yavapai Library Network
Ballroom D	Any Way You Want It with Web Services - That's the Way You Need It! <i>Audience: Symphony</i> Brent Thompson, Product Manager, SirsiDynix <i>Repeats: Horizon session offered Thursday 9:15-10:00 am</i>	S.O.S. Or SSO? Which One Would Your Library Employ? <i>Audience: General</i> Ranny Lacanienta, Director, Product Management; Matthew Phillips, Product Manager, SirsiDynix	Symphony API: Daily Reconciliation Process Using Transaction Logs <i>Audience: Symphony</i> Judi Rudisill, ILS Administrator, Virginia Beach Public Library; Susan Morris, Technology Services Manager, Virginia Beach Public Library; Maiko Medina, Business Application Specialist, Virginia Beach Public Library

Thursday April 13 Programs

8:15-9:00 am

Everything's More Fun in Batches

Batch files for beginners. Learn some basic commands that will allow you to create batch files and pair them with Windows Task Scheduler to let the computer do your work for you.

Audience: Horizon

Thursday 8:15-9:00 am

250 A-C

Presenter: Lynn Chandler Bertino, Systems Manager, Wake County Public Libraries

Academic Libraries Sharing Session

Session moderators will lead attendees in a discussion of common topics encountered by libraries in today's academic environment.

Audience: Academic

Thursday 8:15-9:00 am

250 E-F

Presenters: Natalie Palermo, Interim Co-Director for the Law Library & Information Technology Services, Louisiana State University Law Center Library; Lisa Broughman, Technical Services Librarian, Randolph College

BLUEcloud Cataloging Sharing Session

The session moderators will lead participants in a discussion on using BLUEcloud Cataloging in your libraries.

Audience: BC Cataloging

Thursday 8:15-9:00 am

251 A-C

Presenter: Jake Rundle, Technology Librarian, Hastings Public Library

Symphony Systems Administration Sharing Session

The session moderator will lead participants in a discussion of common issues for administrators of Symphony Systems, which include Unix and Windows.

Audience: Symphony

Thursday 8:15-9:00am

Ballroom A

Presenter: Pat Beers, System Administrator / ILS Coordinator, Johnson County Library

Quest for 24

Recently, in a library system not too far away, patrons and library staff requested a quicker turnaround time on new library materials. In Kansas City, Kansas Public Library's quest to make this happen, the organization's Technical Services group reviewed its flow of work to locate pain points which caused delays in getting new materials to patrons. The team also has considered a variety of options to help with turnaround times. In this session, we'll discuss our major issues, our technical solutions and our future plans to ensure new material gets to patrons within 24-hours of receiving items.

Audience: General

Thursday 8:15-9:00 am

Ballroom B

Presenter: Sam Moore, Technical Services Associate, Kansas City, Kansas Public Library

Using Design Think to Improve Your Patrons' Experience

Kent District Library regularly uses Design Think (a human-centered process) when developing new products and services for our library, but also while problem solving. In 2016, we began offering online library card registration in Enterprise. We were excited to offer this as our library has a heavy focus on convenience for our patrons. The response was overwhelming to our staff and we were offering poor customer service. Hear how we used Design Think to dramatically improve this.

Audience: General

Thursday 8:15-9:00 am

Ballroom C

Presenter: Michelle Boisvenue-Fox, Director of Innovation and User Experience, Kent District Library

Consulting Services: Rescue me!

Did you know that you can take advantage of expert SirsiDynix Consulting Services to simplify your workflows, create time-saving automated routines, and customize your public interface? Learn about APIs, Web Services and more. Even better, you can save yet more time and money by taking advantage of Platinum Services for consulting and other popular services.

Audience: General

Thursday 8:15-9:00 am

Ballroom D

Presenter: Margaret Pelfrey, Manager - Consulting and Training, SirsiDynix

9:15-10:00 am

Any Way You Want It with Web Services - That's the Way You Need It!

Journey with us to discover how Web Services plays an integral role in the SirsiDynix Library Services Platform, BLUEcloud, and your Horizon system.

Audience: Horizon

Thursday 9:15-10:00 am

250 A-C

Repeated: Symphony session offered Thursday 1:00-1:45 pm

Presenter: Brent Thompson, Product Manager, SirsiDynix

Power up with RFID Self-Service

Take a look at the changing landscape of the library RFID marketplace, including the Bibliotheca purchase of 3M and the way to move forward with product lines, innovation and a SirsiDynix partnership focused on integration. We'll have a discussion of what to expect in the coming year as well as exploring the advantages of the strategic SirsiDynix/Bibliotheca relationship as it relates to your libraries' evaluation and purchase of an RFID solution.

Audience: General

Thursday 9:15-10:00 am

250 E-F

Presenter: Chris Harris, VP Account Management - Americas

How the KC-LSP Team Learned BLUEcloud Analytics and Prepared to Roll It out to Their Staff

Through trial and error, the KC-LSP continues to make progress as we build reports to accommodate all 76 of our member libraries. In this session, we will share tips tricks and cheat sheets as we talk through our experience with the process.

Audience: BC Analytics

Thursday 9:15-10:00 am

251 A-C

Presenter: Wendi Reinwald, Library Services Program Coordinator, Kansas City Missouri Public Library

What materials Are We Buying? Custom Web Pages to View Funds Using Symphony API

The staff of LOUIS: The Louisiana Library Network created web pages that their libraries can use to view the financial information for their Symphony funds. Furthermore, they can click on any fund ID to see the materials purchased with that fund in each fiscal cycle. The data is generated on-the-fly, so it is always up to date, and the jQuery libraries available at DataTables.net provide styling, pagination, sorting, and search. This session will demonstrate use of these pages, discuss the techniques used to build them, and show how you can download them from the SirsiDynix Developers Community for your own use.

Audience: Symphony

Thursday 9:15-10:00 am

Ballroom A

Presenter: Mark Witteman, Technical Consultant, LOUIS: The Louisiana Library Network

Endless Love with Community Funded Services

Community Funded Services offer new ways to extend your Library's reach into your community via expanded access to materials, payment options and other services. Best of all, these services promote library fundraising while they work.

Audience: General

Thursday 9:15-10:00 am

Ballroom B

Presenter: Eric Keith, Chief Marketing Officer, SirsiDynix

Discovery Platform: So Wonderfully, Wonderfully, Wonderfully, Wonderfully, Pretty!

Learn about the latest winning features for Enterprise, Portfolio and other SirsiDynix Discovery products. Discuss possible platform changes to strengthen connections and collaborations between users, library staff, and SirsiDynix.

Audience: General/Enterprise

Thursday 9:15-10:00 am

Ballroom C

Presenter: Michael Staten, Product Manager, SirsiDynix



Walk down to Electronic Resource Central Avenue

Join us to discover the basics and beyond for eRC. eRC includes more vendors, more titles, more single point access so your patrons can use all of the library's resources from one starting point!

Audience: General/eRC

Thursday 9:15-10:00 am

Ballroom D

Presenter: Nathan Peterson, Product Manager, SirsiDynix

10:45-11:45 am

SirsiDynix Executive Q&A

Join the SirsiDynix executive staff for an open Q&A session! A great opportunity for you to get the answers to your burning questions.

Thursday 10:45-11:45 am

Ballroom A-C

Presenters: SirsiDynix Executive Team

1:00-1:45 pm

BLUEcloud Circulation: You Run Me Round

Meet the latest member of the BLUEcloud family: BLUEcloud Circulation! We'll explore the initial capabilities and upcoming features as we take Circulation to the web.

Audience: Horizon/BC Circulation

Thursday 1:00-1:45 pm

250 A-C

Repeated: Symphony session offered Wednesday 3:15-4:15 pm

Presenter: Berit Nelson, VP, Library Relations, SirsiDynix

Time after Time: Backups and Restores

Avoid roadblocks in your technology track! We'll cover some of the most effective ways to keep your system forging ahead by ensuring that you know best practices for backups and restores.

Audience: General

Thursday 1:00-1:45 pm

250 E-F

Presenter: Stephen Warner, Support Engineer, SirsiDynix

Thursday April 13 Programs

How KC-LSP Planned and Introduced Analytics to Our Member Sites. Our Successes, Our Failures and Our Handouts

Discover how the Kansas City Missouri Library Services Program rolled out the BLUEcloud Analytics tool to our 76 member sites. This session will summarize the planning, building and training used to educate managers and staff on the advantages of using the new reporting tool.

Audience: BC Analytics

Thursday 1:00-1:45 pm

251 A-C

Presenter: Wendi Reinwald, Library Services Program Coordinator, Kansas City Missouri Public Library

Get into the Groove with Mentor Training

Learn about best practices and techniques for keeping your staff up-to-date on the latest features and products. Get a tour of our new learning management system, Mentor 2.0; and learn how it can greatly simplify your task as the training coordinator.

Audience: General

Thursday 1:00-1:45 am

Ballroom A

Presenter: Katie Lusk, Trainer and Consultant, SirsiDynix

Sharing is Caring - A Tour around the Ottawa Public Library's Open Data Project

In 2013, the City of Ottawa announced the development of a new Open Data portal to promote digital innovation and encourage a better understanding of our city. City services were encouraged to create publicly accessible sets of data and other tools with which the community could explore and experiment. Stepping up to this challenge, the Ottawa Public Library, using Symphony's API tools and some creative hard work, developed one of the largest Public Library open data collections in the country. This presentation will start with a discussion of Open Data history and why it matters to library communities. We will then look at the practicalities of creating the data sets, such as privacy issues and technical roadblocks, before looking at the tools we developed to extract and prepare the data sets. We will conclude with a look at the growth of this project, its future, and the ancillary benefits to the library.

Audience: Symphony

Thursday 1:00-1:45 pm

Ballroom B

Presenter: Stirling Prentice, Systems Librarian, Ottawa Public Library



Symphony Academic Reserves Sharing Session

The session moderator will lead participants in a discussion of Symphony Academic Reserves issues. The agenda will include a discussion of the (long-standing) enhancement requests, a brainstorm on ways to communicate with each other outside the conference venue, and a discussion of the current pain-points for staff creating and maintaining Academic Reserves records.

Audience: Symphony/Academic

Thursday 1:00-1:45 pm

Ballroom C

Presenter: Sarah Seestone, Assistant Head, Access Services, Stanford University Libraries

Any Way You Want It with Web Services - That's the Way You Need It!

Journey with us to discover how Web Services plays an integral role in the SirsiDynix Library Services Platform, BLUEcloud, and your Symphony system.

Audience: Symphony

Thursday 1:00-1:45 pm

Ballroom D

Repeated: Horizon session offered Thursday 9:15-10:00 am

Presenter: Brent Thompson, Product Manager, SirsiDynix

2:00-3:00 pm

Horizon System Administrator Sharing Session

Join fellow Horizon system administrators for a discussion of issues we all face. If you have questions or news on cool things you've done, bring them along.

Audience: Horizon

Thursday 2:00-3:00 pm

250 A-C

Presenter: Kay Dunker, Systems Librarian, Valley Library Consortium

Retooling WorkFlows Toolbars: One Size Fits None

Are staff complaining about "too many clicks" to get to the wizards they use every day? Do different departments need easy access to different wizards? Do your new staff find the WorkFlows interface counter-intuitive? If you answered "yes" to one or more of these questions, come learn how to make WorkFlows toolbars more efficient and accessible!

Audience: Symphony

Thursday 2:00-3:00 pm

250 E-F

Presenter: Karla Smith, ILS Manager, Winnefox Library System

Symphony Reports Sharing Session

The session moderators will lead participants in a discussion of Symphony Reports topics.

Audience: Symphony

Thursday 2:00-3:00 pm

251 A-C

Presenter: Natalie Palermo, Interim Co-Director for the Law Library & Information Technology Services, Louisiana State University Law Center Library

Using BLUEcloud Analytics and Excel to Find the Busiest Times at the Library

The member libraries of the CLEVNET library consortium would like to know the busiest checkout times during the month in order to make best use of their circulation staff; and the least busy times, in the event a library needs to trim their operating hours. This session will include a live demonstration of using BLUEcloud Analytics for gathering and presenting this data.

Audience: BC Analytics

Thursday 2:00-3:00 pm

Ballroom A

Presenter: Marlene Pelyhes, Library Systems and Application Specialist, CLEVNET

Because Your Kiss Is on My BLUEcloud Lists

BLUEcloud Course Lists will give your patrons, professors, and staff tools for managing and discovering course reading lists. When creating course lists, you can select items from Enterprise (including journal articles), and even from sources outside of the library, such as Amazon, WorldCat, and YouTube. Lists can be published for discovery and browsing, pushed to your learning management system, and placed in a reserve collection with a couple of clicks.

Audience: Academic/General

Thursday 2:00-3:00 pm

Ballroom B

Presenter: Michael Staten, Product Manager, SirsiDynix

BLUEcloud Visibility: I Can See Clearly Now

BC Visibility harnesses the power of BIBFRAME and linked data so you can meet your users where they are: on the Web! This session will explore the powers and benefits of emerging standards and BC Visibility that allow you to connect your users to library resources regardless of their search starting point.

Audience: BC Visibility
Thursday 2:00-3:00 pm
 Ballroom C

Presenter: Justin Swain, Product Manager, SirsiDynix

S.O.S. Or SSO? Which One Would Your Library Employ?

Learn about SirsiDynix's new authentication solutions both for your library staff and public users. Whether or not your institution has CAS, ADFS, Shibboleth or SAML, we've got you covered. Enjoy the benefits of Single Sign-On for your library products and services.

Audience: General
Thursday 2:00-3:00 pm
 Ballroom D

Presenters: Ranny Lacanienta, Director, Product Management; Matthew Phillips, Product Manager, SirsiDynix

3:15-4:15 pm

Horizon and BLUEcloud: Roadmaps, Strategic Partner Programs and Development Processes

What's in a Horizon and BLUEcloud roadmap, anyway? We'll discuss the roadmap process, strategic partner programs, development processes and how they all come together into a release.

Audience: Horizon
Thursday 3:15-4:15 pm
 250 A-C
 Repeated: Symphony session offered Tuesday 3:00-4:00 pm

Presenters: Rachel Bowell, Beta Software Manager; Brent Thompson, Product Manager, SirsiDynix

Walk Like a SQLian

SQL and Web Services offer you the flexibility to extend your system to better meet local staff and end user needs. Join us to learn of projects you can consider, development community starting points and a little Q&A time.

Audience: Horizon
Thursday 3:15-4:15 pm
 250 E-F

Presenter: Jeremy Newville, Consultant, SirsiDynix

Walking on Sunshine with BLUEcloud Acquisitions

From selection through receipt and invoicing, BLUEcloud Acquisitions is your future path for Collection Development. Join Mike Hilmo to learn how BLUEcloud Acquisitions is the power of love you've been waiting for by saving you time and money and for all the latest developments.

Audience: BC Acquisitions
Thursday 3:15-4:15 pm
 251 A-C

Presenter: Mike Hilmo, Product Manager, SirsiDynix

BLUEcloud Analytics Sharing Session

The session moderators will lead participants in a discussion of common BLUEcloud Analytics issues.

Audience: BC Analytics
Thursday 3:15-4:15 pm
 Ballroom A

Presenters: Kendal Orrison, Executive Director, Resource Sharing Alliance NFP; Nate Berrett, Product Manager, SirsiDynix

Blended Families: Supporting Resource Sharing in a Multi-ILS Cooperative

In Fall 2016 Chemeketa Cooperative Regional Library Service (CCRLS) implemented Relais' D2D (Discovery-to-Delivery) product to promote mutual discovery and resource sharing between CCRLS and a member library which migrated to a different ILS. Our goals in doing so were: 1) Re-establish & support reciprocity with this member library; 2) Automate discovery & requesting between systems; 3) Provide a basis for extended ILL opportunities. This presentation will highlight basic setup activities, requisite workflows, challenges encountered, approach to staff training, development possibilities & experience with the product to-date.

Audience: General
Thursday 3:15-4:15 pm
 Ballroom B

Presenters: Doug Yancey, Web Services Librarian, Chemeketa Cooperative Regional Library Service; John Goodyear, Director, Chemeketa Cooperative Regional Library Service

Enterprise: Creating Facets

A walkthrough of how to create MARC maps, search fields, and ultimately facets.

Audience: Enterprise
Thursday 3:15-4:15 pm
 Ballroom C

Presenter: Chanel Wheeler, Programmer/Analyst, Yayapai Library Network

Symphony API: Daily Reconciliation Process Using Transaction Logs

In 2016, the Technology Services department was tasked with implementing a daily reconciliation procedure that would allow branch managers to reconcile transactions entered into Workflows with transactions entered into the cash registers. The library was only in the beginning of the process of shopping for a Point of Sale solution that would integrate a cash drawer system with Workflows. We needed an interim solution that could be implemented quickly at little or no additional expense. The delivered set of reports included in Workflows were not providing the level of detail required. This presentation will share with other Symphony libraries how VBPL Technology Services created custom reports using the Symphony API which are now being used at all of our locations. We will also discuss the policy and procedures that were designed to work hand and hand with the reports.

Audience: Symphony
Thursday 3:15-4:15 pm
 Ballroom D

Presenters: Judi Rudisill, ILS Administrator, Virginia Beach Public Library; Susan Morris, Technology Services Manager, Virginia Beach Public Library; Maiko Medina, Business Application Specialist, Virginia Beach Public Library



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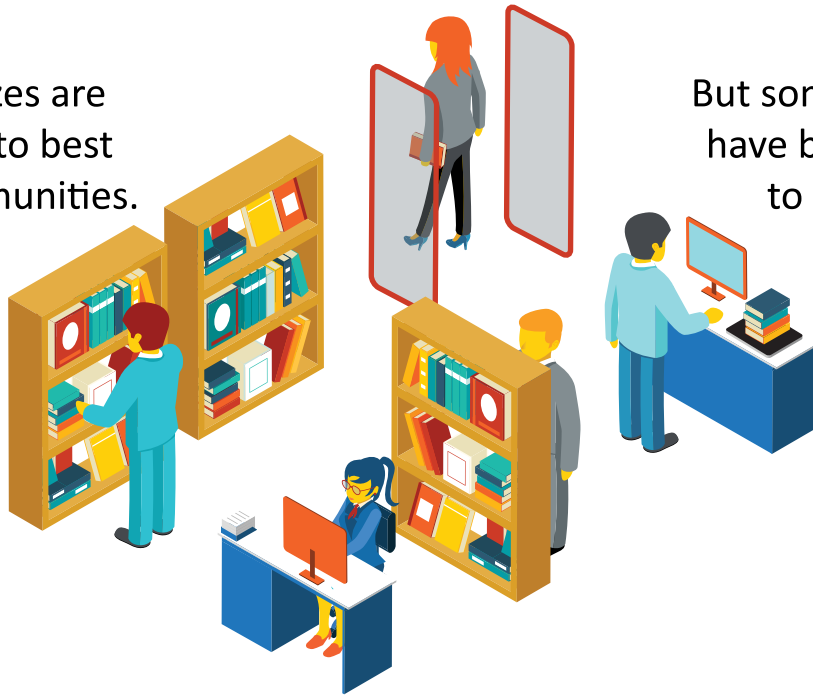
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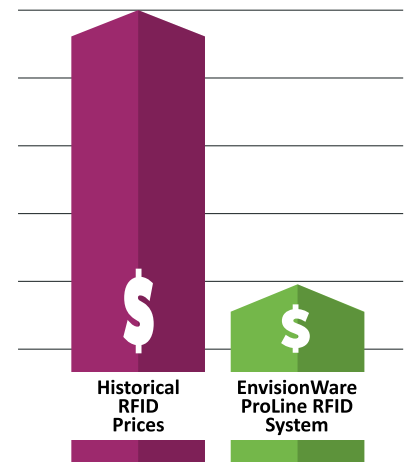
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